



15th October, 2020

Stock Code: BSE-500696
NSE- HINDUNILVR
ISIN: INE030A01027

BSE Limited
Corporate Relationship Department,
2nd Floor, New Trading Wing,
Rotunda Building, P.J. Towers,
Dalal Street,
Mumbai – 400 001

National Stock Exchange of India Limited
Exchange Plaza, 5th Floor,
Plot No. C/1, G Block,
Bandra – Kurla Complex,
Bandra (E),
Mumbai – 400 051

Dear Sir,

Sub.: Quarterly Statements of Investor Complaints

Pursuant to the Regulation 13 of Securities Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, we provide below the statement of Investor Complaints for the quarter ended 30th September, 2020.

| SCORES Registration ID : H00116 | |
|--|----------------------|
| Particulars | Number of Complaints |
| Pending at the Beginning of the Quarter | 3* |
| Received during the Quarter | 35 |
| Disposed off during the Quarter | 38 |
| Remaining unsolved at the end of the Quarter | 0 |

*Three pending complaints at the beginning of the Quarter had been attended by providing interim replies in June Quarter, 2020. The redressal could not be completed due to the situation arising out of Covid-19 pandemic and same have been disposed in the quarter ended 30th September, 2020.

Further, the Company remains compliant as per the SEBI Circular No. SEBI/HO/MIRSD/DOP/CIR/P/2020/142 dated 29th July, 2020 under which the period of exclusion is from 23rd March, 2020 till 30th September, 2020 for redressal of investor grievances.

You are requested to kindly take the above information on record.

Thanking You,

Yours faithfully,
For Hindustan Unilever Limited

DEVOPAM Digitally signed by
DEVOPAM
NARENDR NARENDRA BAJPAI
Date: 2020.10.15
15:23:31 +05'30'

Dev Bajpai
Executive Director, Legal & Corporate Affairs
and Company Secretary
DIN: 00050516 / FCS No: F3354