Hindustan Unilever Limited

MQ'24 & FY'24 Results

24th April 2024











Safe harbour statement

This Release / Communication, except for the historical information, may contain statements, including the words or phrases such as 'expects, anticipates, intends, will, would, undertakes, aims, estimates, contemplates, seeks to, objective, goal, projects, should' and similar expressions or variations of these expressions or negatives of these terms indicating future performance or results, financial or otherwise, which are forward looking statements. These forward looking statements are based on certain expectations, assumptions, anticipated developments and other factors which are not limited to, risk and uncertainties regarding fluctuations in earnings, market growth, intense competition and the pricing environment in the market, consumption level, ability to maintain and manage key customer relationship and supply chain sources and those factors which may affect our ability to implement business strategies successfully, namely changes in regulatory environments, political instability, change in international oil prices and input costs and new or changed priorities of the trade. The Company, therefore, cannot guarantee that the forward-looking statements made herein shall be realised. The Company, based on changes as stated above, may alter, amend, modify or make necessary corrective changes in any manner to any such forward looking statement contained herein or make written or oral forward-looking statements as may be required from time to time on the basis of subsequent developments and events. The Company does not undertake any obligation to update forward looking statements that may be made from time to time by or on behalf of the Company to reflect the events or circumstances after the date hereof.

Rohit Jawa

Chief Executive Officer and Managing Director











FY'24: Operating Context

Subdued consumption trends



Gradual volume recovery

Commodities deflationary



Absence of price growth

Uneven weather patterns



Urban leads growth



FY'24: Resilient performance in this operating context

Growth

Margins

Earnings

₹59,579 cr.

Turnover

23.8%

EBITDA % of TO

₹ 10,114 cr.

Net Profit

3%

Underlying Sales Growth

2%

Underlying Volume Growth

+40 bps

EBITDA vs. FY'23

+430 bps

Gross Margin vs. FY'23

4%

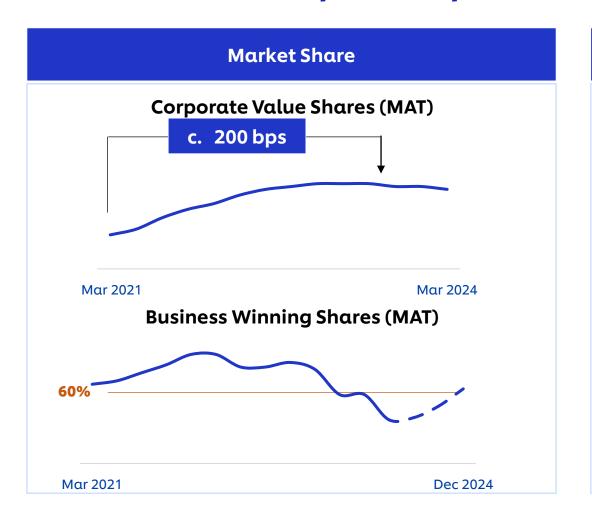
PAT bei Growth vs. FY'23

2%

EPS Growth vs. FY'23



FY'24: Sustained competitive position



Business Fundamentals

Penetration (MAT)

> 75%

Business with growing/stable brand power (MAT)

> 75%



Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



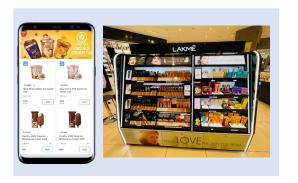
Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



Enabled by distinctive capabilities







Digital Transformation



Sustainability



Future Fit Talent & Organisation



Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



Enabled by distinctive capabilities









Sustainability





Our brands are getting bigger and stronger

FY'24 Turnover

₹5000 cr.+





19 Brands > ₹ 1,000 cr.

₹2000 cr. +





















8 Brands in India's most valued

₹1000 cr. +















Next ₹1000 cr.+





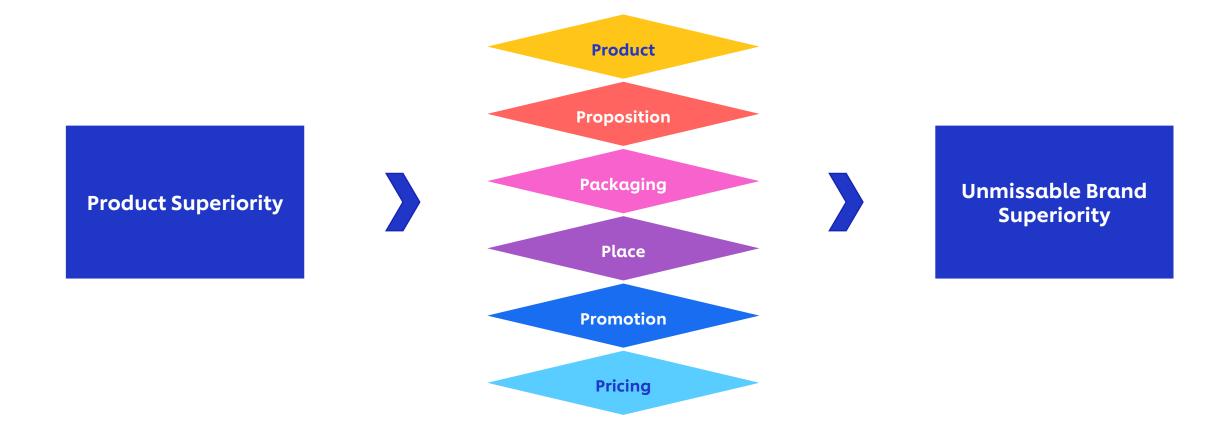


3 Brands moving towards the ₹1,000 cr. club

India's Most Valuable Brands – Kantar BrandZ Report, 2023



Drive unmissable brand superiority across our portfolio...





...as we did with Vim liquid



Double digit volume growth in FY'24

Highest penetration gains in a decade

Market share gains, strengthening our #1 position



...as we did with Horlicks









WiMI based superior formulation

Strengthening 'Taller, Stronger, Sharper'

Dialing up benefits & nutrition science on the pack

Leveraging Design for Channel to win in MT & E-com

Owning key seasons – Exams and Monsoon

Data driven pricing for higher Net Revenue maximisation

Strong penetration gains during the year

Continued market leadership through market share wins

Highest gainer in brand power within the category



Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



Enabled by distinctive capabilities













Future Fit Talent & Organisation



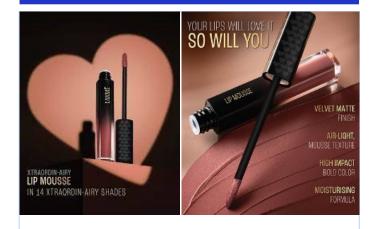
Disproportionate investments towards Market Making and Premiumisation

Innovations



>70%
Share of innovation turnover**

Media



>75%
Share of incremental media investments*

Driving Trials



>45 Mn
Home to Home connects

^{*}In Market development and premiumisation cells compared to total HUL for FY'24

** Market development and premiumisation cells compared to total HUL, Feb MAT



A proven track record of Market Making and Premiumisation

FY'24 Turnover

₹1000cr+







₹500 -1000cr









₹250 - 500cr













Contributing to 25%+ of total business



Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



Enabled by distinctive capabilities







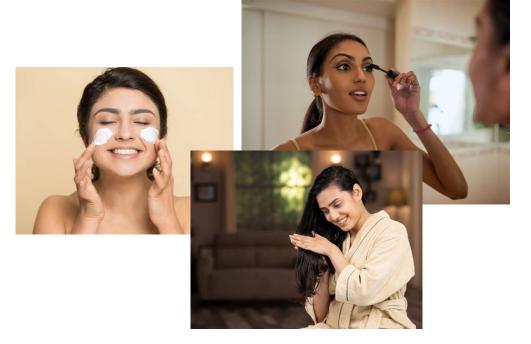


Sustainability





Market Maker with a history of creating beauty categories



#1

Skin care
Hair care
Color cosmetics

Right to win with a strong portfolio and market leadership in all categories where we participate

























Building a world class beauty company Contemporizing Masterbrands















Building a world class beauty company Multi-year bets



Double digit USG

>₹2000 cr. Turnover c. 50% E-com growth

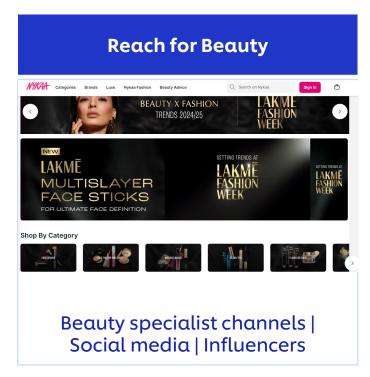
^{1.} USG and Turnover for FY'24

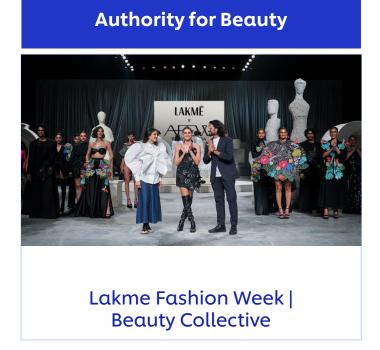
^{2.} E-com growth on gross sales value for FY'24



Building a world class beauty company Embedding Capabilities









Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



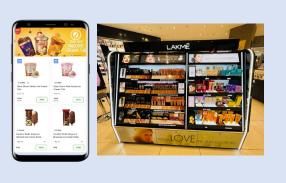
Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



Enabled by distinctive capabilities









Sustainability



Future Fit Talent & Organisation



Winning with Customers

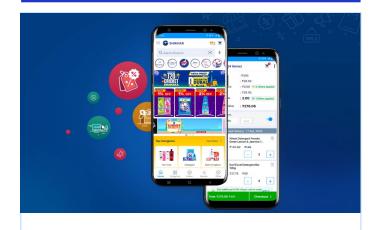
General Trade



1.2X Coverage vs. FY'20

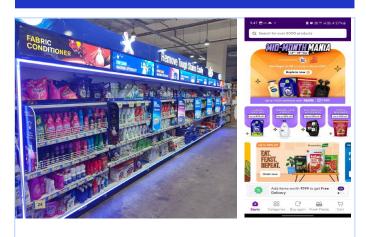
1.25X Assortment vs. FY'20

Shikhar



1.3Mn Stores onboarded

Organised Trade



+200 bps On Shelf Availability

+500 bps On-Line Availability



Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



Enabled by distinctive capabilities





Net Productivity



Digital Transformation



Sustainability



Future Fit Talent & Organisation



Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



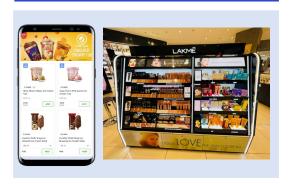
Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



Enabled by distinctive capabilities





Net Productivity



Digital Transformation



Sustainability



Future Fit Talent & Organisation

Ritesh Tiwari

Chief Financial Officer













MQ'24: Results

Topline

Underlying Sales Growth

1%

2%

Underlying Volume Growth

EBITDA

Margin

23.4%

-30 bps

Change YoY

PAT (bei)

INR

2,396 cr.

-3%

Growth YoY

PAT

INR

2,406 cr.

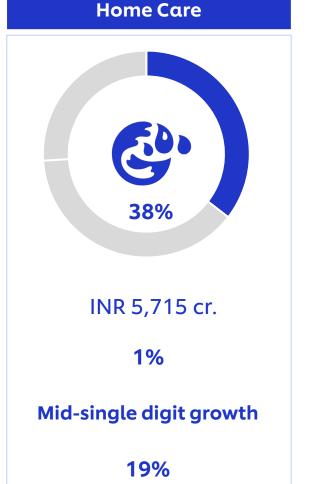
-6%

Growth YoY

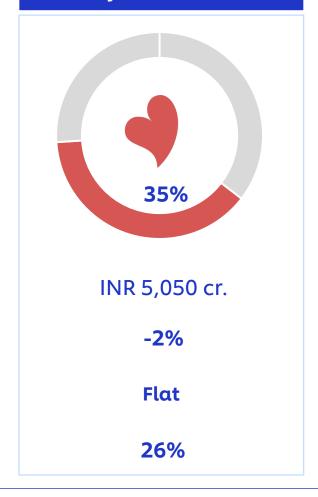


MQ'24: Segmental Performance

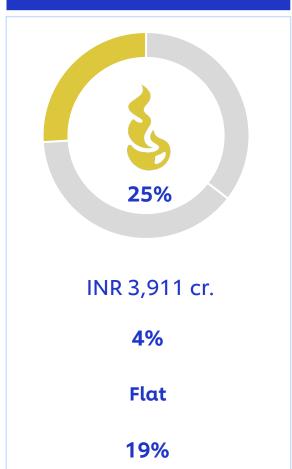




Beauty & Personal Care



Foods & Refreshment



Underlying Sales Growth

Underlying Volume Growth

Segmental Margins



HC: Innovations and Activations





Home Care

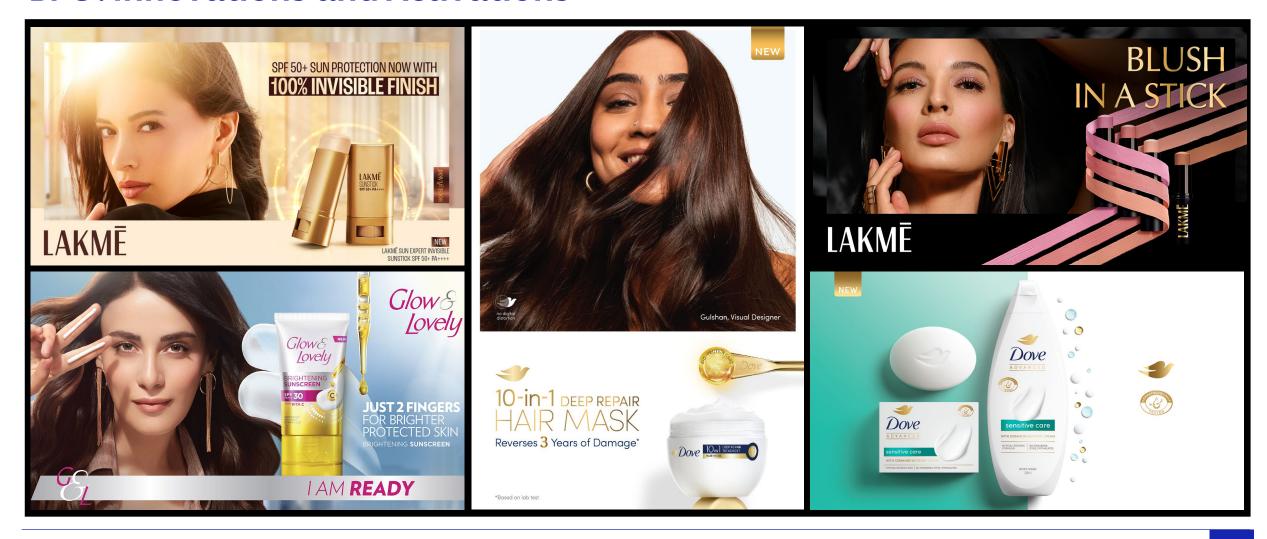
Robust volume led performance

- □ Fabric Wash: Mid-single digit volume growth led by premium portfolio.
- Household Care: Volumes grew in mid-single digit led by outperformance in Vim liquid.
- Both categories continue to have negative price growth on account of pricing actions taken during the year





BPC: Innovations and Activations





Beauty and Personal Care

A story of two parts

B&W: 4% USG

PC:-10% USG

- Hair Care: Volume driven high-single digit growth led by strong performance in Dove and Tresemme. Innovations and future formats continue to lead growth
- Skin Care and Colour Cosmetics: Low-single digit growth with mass skin portfolio declining. Premium skin continues its strong double-digit growth trajectory led by innovations in new demand spaces and formats
- Skin Cleansing: Business declined due to impact of price cuts coupled with drop in volumes in the mass and popular segments. Bodywash continues to do well
 - Oral Care: Double-digit broad-based growth driven by pricing





Skin Cleansing

Actions to improve performance

- ☐ Corrected price-value equation in mass and popular segments
- ☐ Superior formulation in mass and popular segments
- ☐ Intensifying innovations in premium demand spaces and formats
- ☐ Accelerating channels of the future





F&R: Innovations and Activations









Knor

Foods & Refreshment

Mid-single digit growth driven by pricing

- **Beverages:** Tea further strengthened value and volume market leadership. Category continued to witness consumers downgrading to loose tea. Coffee grew in double-digits driven by pricing
- ☐ Functional Nutrition Drinks (Horlicks & Boost): Delivered high-single digit growth driven by Plus range. Continue to gain market share and penetration on the back of sustained market development actions
- **Foods:** Mid-single digit growth led by strong performance in Soups and Food Solutions. Mayonnaise and Peanut Butter continue to gain traction with consumers
- ☐ Ice Cream: Volume led double-digit growth. Exciting range of innovations launched for the upcoming season





EBITDA maintained within a healthy range despite headwinds

EBITDA MQ'24

23.4%

Gross Margin

51.3%

Advertising & Promotion

10.8%

Employee Benefits & Other expenses

18.3%

Other Operating Income

1.1%

YoY

Drivers

-30 bps

Net Productivity | Mix Improvement

350 bps

improvement

200 bps investment

60% increase in Digital Spends

120 bps investment

Capability building Royalty

60 bps headwind

Termination of GSK consignment selling



MQ'24: Results summary

Rs. Crores

Particulars	MQ'24	MQ'23	Growth
Sales	14,693	14,638	1%*
EBITDA	3,435	3,471	-1%
EBITDA Margin	23.4%	23.7%	-30 bps
Other Income (Net)	118	136	
Exceptional Items	-17	80	
PBT	3,247	3,425	-5%
Tax	841	873	
Net Profit	2,406	2,552	-6%
PAT before exceptional items	2,396	2,471	-3%

^{*} Underlying Sales Growth



FY'24: Results summary

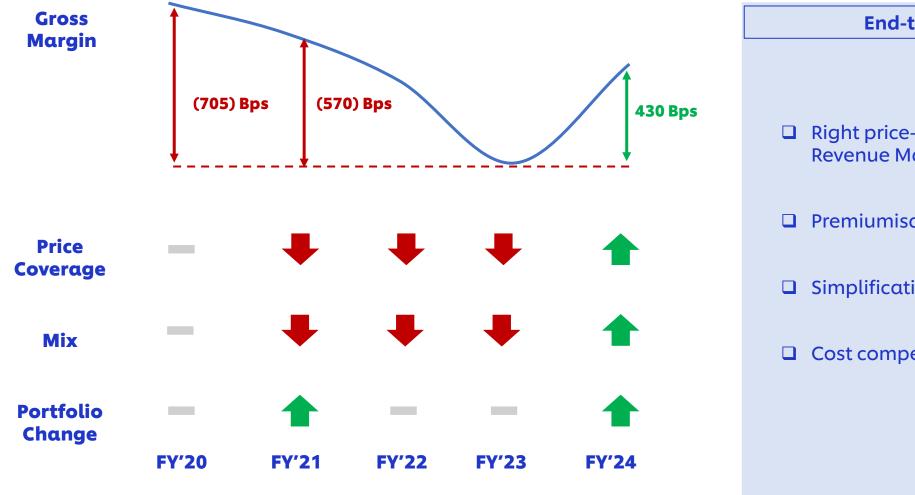
Rs. Crores

Particulars	FY'24	FY'23	Growth
Sales	59,579	58,154	3%*
EBITDA	14,190	13,632	4%
EBITDA Margin	23.8%	23.4%	+40 bps
Other Income (Net)	671	539	
Exceptional Items	-89	-62	
PBT	13,675	13,079	5%
Tax	3,561	3,117	
Net Profit	10,114	9,962	2%
PAT before exceptional items	10,105	9,720	4%

^{*} Underlying Sales Growth



FY'24: Building back Gross Margin



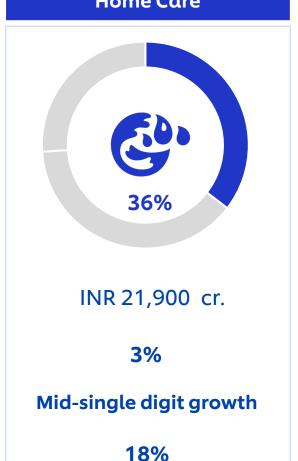
End-to-End Net Productivity

- Right price-value equation enabled by 'Net Revenue Management'
- Premiumisation led mix improvement
- Simplification and Digital acceleration
- Cost competitiveness

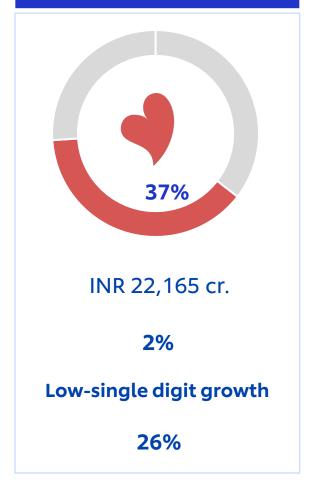


FY'24: Segmental Performance

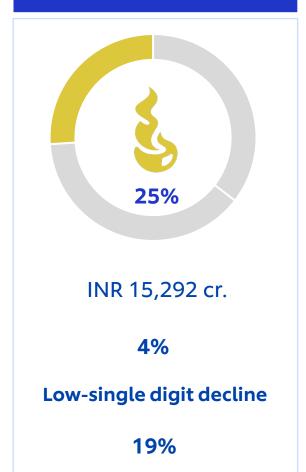
Home Care



Beauty & Personal Care



Foods & Refreshment



Underlying Sales Growth

Underlying Volume Growth

Segmental Margins



FY'24: Proposed Dividend

Particulars	FY'24	FY'23
Dividend per share	42	39
Interim	18	17
Final	24	22
Total Dividend (Rs. Crores)	9,868	9,163

Dividend is subject to approval by shareholders at the AGM

Outlook







Looking ahead: Near Term

Outlook

- ☐ FMCG demand to continue improving gradually
- Optimistic of mid-term impact of better monsoons and improving macro-economic indicators
- ☐ Price growth to be low-single digit negative if commodity prices remain where they are

Our priorities

- □ Focused on driving competitive volume led growth
- ☐ Actions underway to improve Skin Cleansing performance
- ☐ Unlocking fuel for growth and stepping up investments behind our brands and long-term strategic priorities. EBITDA margin to remain at current levels



Looking ahead: Mid-Long Term

India & FMCG Opportunity HUL well placed to win Wide and resilient portfolio straddling price-benefit pyramid across categories Rise of affluent households Deep distribution moat Agile, resilient and future-fit supply chain capabilities Under-indexed per-capita FMCG consumption Strong talent pool and enduring culture

Hindustan Unilever Limited

MQ & FY 2024 Results

24th April 2024







