### **Hindustan Unilever Limited**

MQ'22 Results: 27<sup>th</sup> April 2022









### Safe harbour statement

This Release / Communication, except for the historical information, may contain statements, including the words or phrases such as 'expects, anticipates, intends, will, would, undertakes, aims, estimates, contemplates, seeks to, objective, goal, projects, should' and similar expressions or variations of these expressions or negatives of these terms indicating future performance or results, financial or otherwise, which are forward looking statements. These forward looking statements are based on certain expectations, assumptions, anticipated developments and other factors which are not limited to, risk and uncertainties regarding fluctuations in earnings, market growth, intense competition and the pricing environment in the market, consumption level, ability to maintain and manage key customer relationship and supply chain sources and those factors which may affect our ability to implement business strategies successfully, namely changes in regulatory environments, political instability, change in international oil prices and input costs and new or changed priorities of the trade. The Company, therefore, cannot guarantee that the forward-looking statements made herein shall be realised. The Company, based on changes as stated above, may alter, amend, modify or make necessary corrective changes in any manner to any such forward looking statement contained herein or make written or oral forward looking statements as may be required from time to time on the basis of subsequent developments and events. The Company does not undertake any obligation to update forward looking statements that may be made from time to time by or on behalf of the Company to reflect the events or circumstances after the date hereof.

### Sanjiv Mehta

### **Chief Executive Officer and Managing Director**









### FY'22: Solid all-round performance in a challenging environment

**Turnover** 

50,336 cr.

**Turnover Growth YoY** 

11%

**Earnings Per Share** 

**Market Share** 

Sustainability

11%

YoY Growth

>75%

Business winning shares

116K tonnes

Plastic waste collected and disposed

Plastic Neutral in 2021



### We are building a stronger business



**WINNING WITH OUR PORTFOLIO** 



**EXCELLENT EXECUTION** 



**STRENGTHENING COMPETITIVENESS TRANSFORMATION** 



**DIGITAL** 



**LEADING SUSTAINABILITY** 

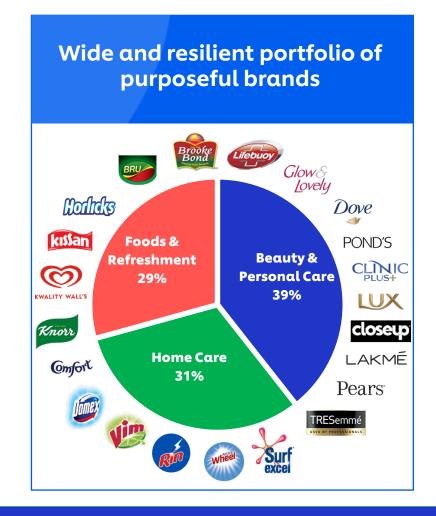


### We are building a stronger business

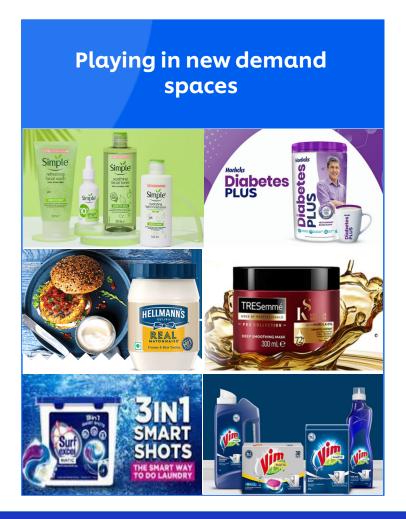




### Winning with our portfolio







### Market Development at Scale



### Our brands are getting bigger...







































₹50bn

Turnover added in FY'22

₹9bn

**Turnover from innovations** 

New ₹20 bn Brands



### ... and stronger

### **Product Superiority**









2X more superior products vs 2019

### **Award winning marketing campaigns**











Won Silver award



Most awarded advertiser



3 of world's most awarded campaigns



Won 7 awards



### We are building a stronger business





### **Excellent execution**

# Agile and resilient supply chain



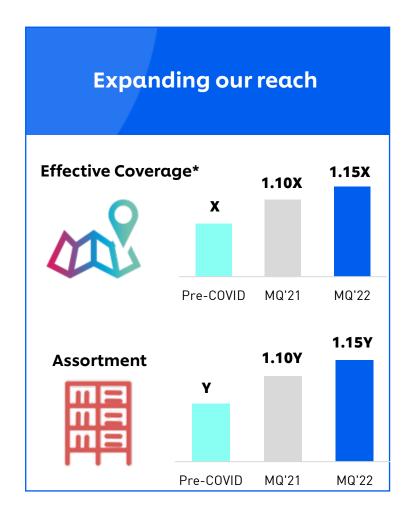
8% YoY reduction in distance travelled



Production run every 3 days for 80% SKUs



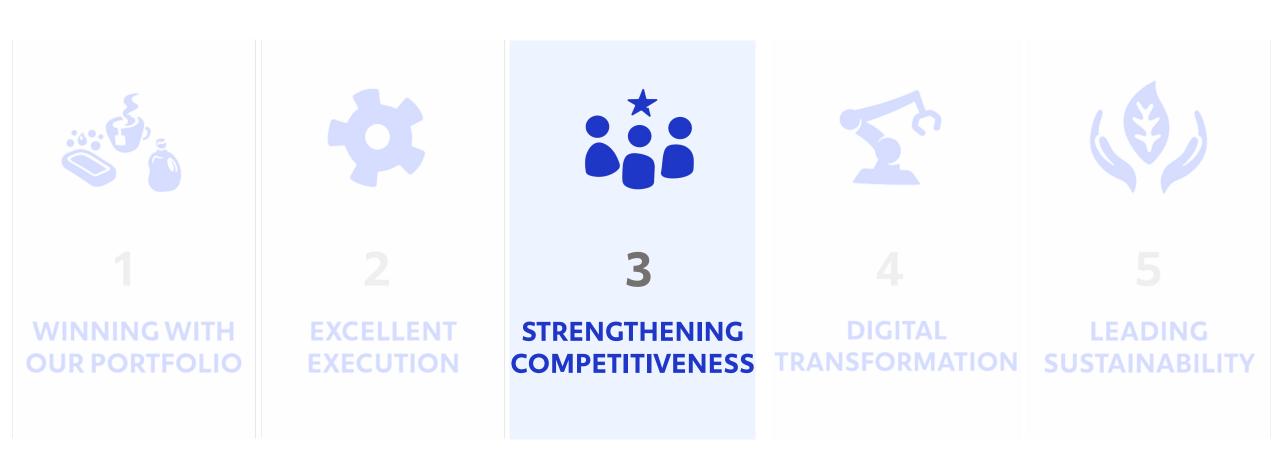
>99% of turnover produced locally



# **Perfect stores** LAKMÉ

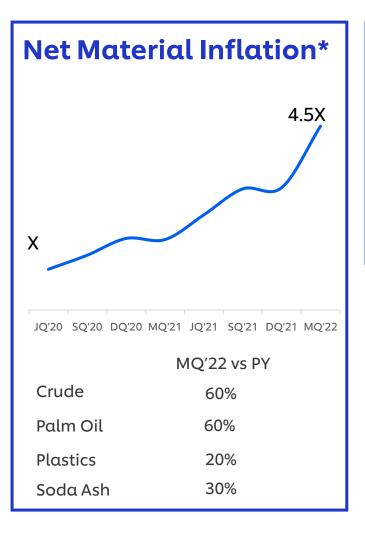


### We are building a stronger business





### Growing consumer franchise, protecting our business model



### Savings

7%

Gross Savings % TO (FY'22)

### **Stepped-up Pricing**

7%

Underlying Price Growth (FY'22)

### **Premiumisation**

**2X** 

Premium growth vs rest of the portfolio (FY'22)

### Investing in Brands

>1

SOV to SOM ratio (FY'22)

# Highest market share gains

In the last decade

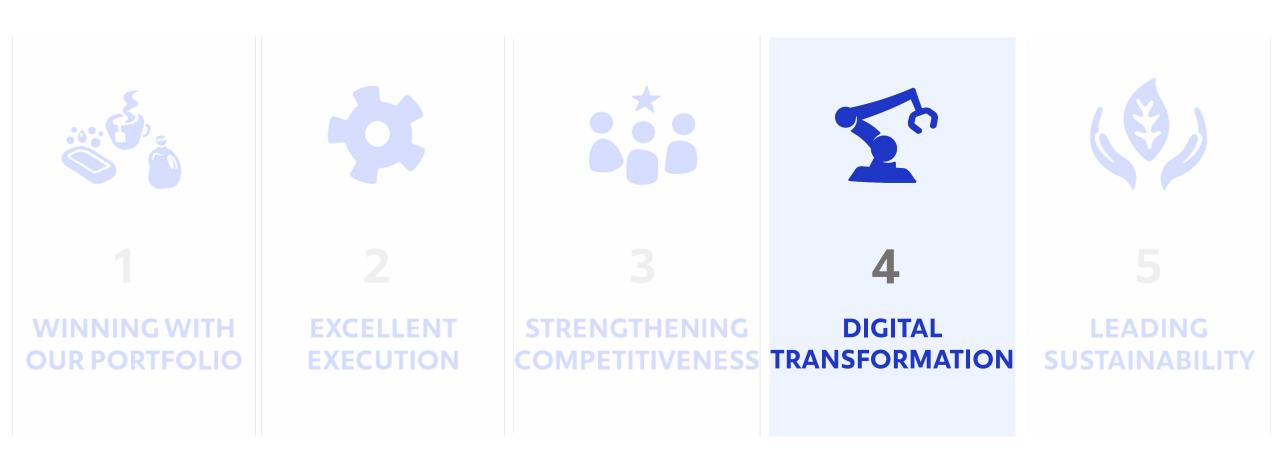
# Healthy EBITDA margin

24.8%

<sup>\*</sup>Net Material Inflation = Market Inflation post impacts of buying efficiencies, hedging, product design to value, etc.



### We are building a stronger business





### Digital-first Lakme





2.3 mn
Instagram followers



**Building brand across** multiple touch-points

+160 mn

LFW impressions



Superior consumer experience led by technology

+2 mn
Beauty tech triers

What are you looking for..

Skin Lips Nails Eyes Face Try On

LAKME
FASHION
WEEK
N E X A

GET TRENDY MAKEU
LOOKS STRAIGHT FRI
THE RUNWAY

SHOP NOW

Scaling content and commerce

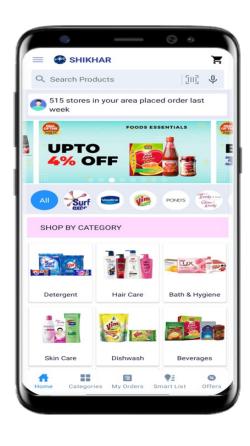
**30%**Online sales

15



### Digitised demand capture now >20%

#### >800K Shikhar outlets



### **Accelerating eCommerce**



#### **Direct to Consumer**





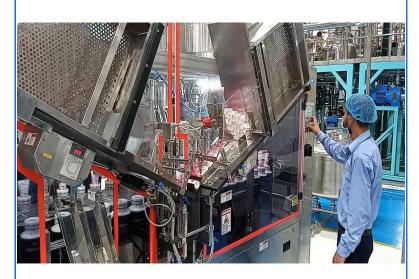
### **Digital operations**

India's 1<sup>st</sup> FMCG Lighthouse Factory (World Economic Forum)



HUL's Dapada Home Care Factory

Nano Factories: Supply chain for smalls



3 Nano factories – manufacturing +100 SKUs

Samadhan: Automated Warehouse



Advanced fulfilment centre for N+1 delivery

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### We are building a stronger business





### Responsible growth: Doing well by doing good









94%

Reduction in CO<sub>2</sub> emissions (kg/ tonne of production) against 2008 baseline

1.9 trillion litres in 10K villages

Cumulative water potential created by HUF and its partners (since 2010)

7<sup>th</sup>

Suvidha centre in Mumbai

>160K

Total Shakti entrepreneurs

# Ritesh Tiwari Chief Financial Officer









### MQ'22: Strong close to the year

			100
Turn	OVer	Grow	vth
			A CI I

Growth

10%

Flat

**Underlying Volume Growth** 

### **EBITDA**

Margin

24.6%

-20 bps

Change YoY

### PAT (bei)

INR

2,283 cr.

9%

**Growth YoY** 

### **Net Profit**

INR

2,327 cr.

9%

**EPS Growth YoY** 

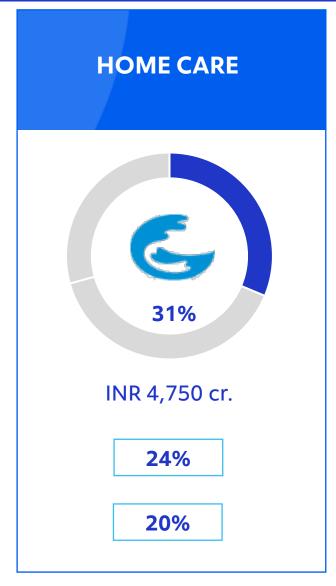


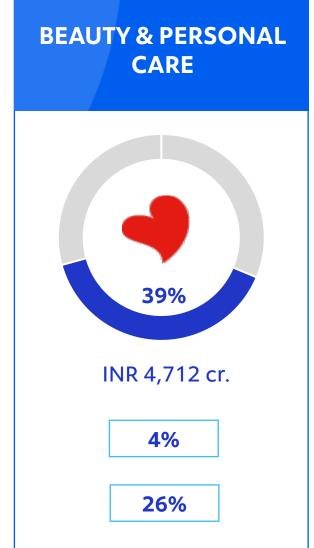
**Segmental Revenue** 

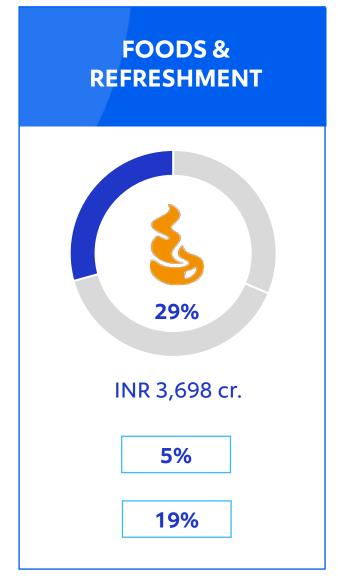
Growth

**Segmental Margins** 

### MQ'22: Segmental performance



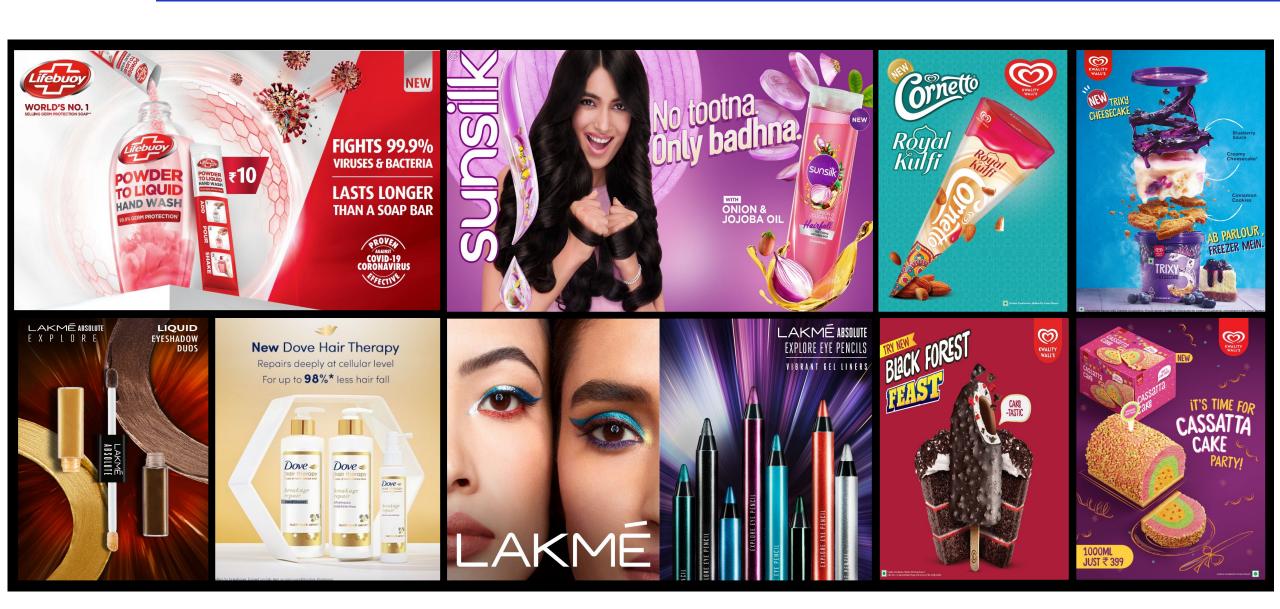




Segment Revenue Growth = Segment Turnover growth + Other Operating Income, Segment Margins (EBIT) excludes exceptional items.

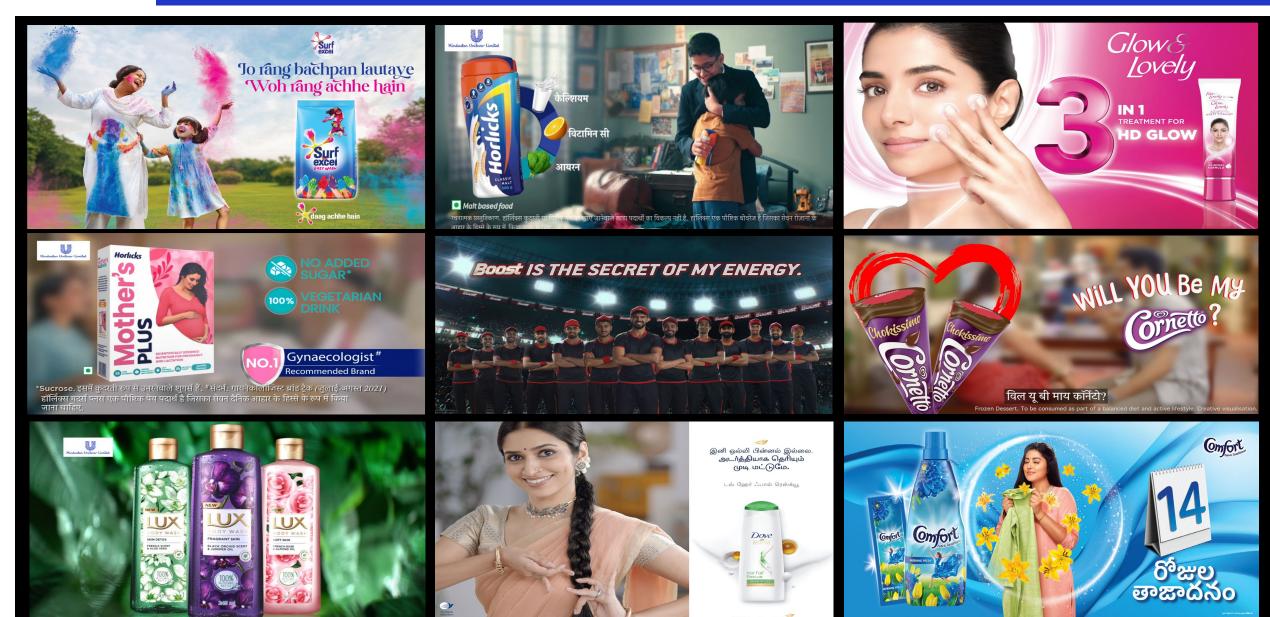


### MQ'22: Innovations





### MQ'22: Activations and communications





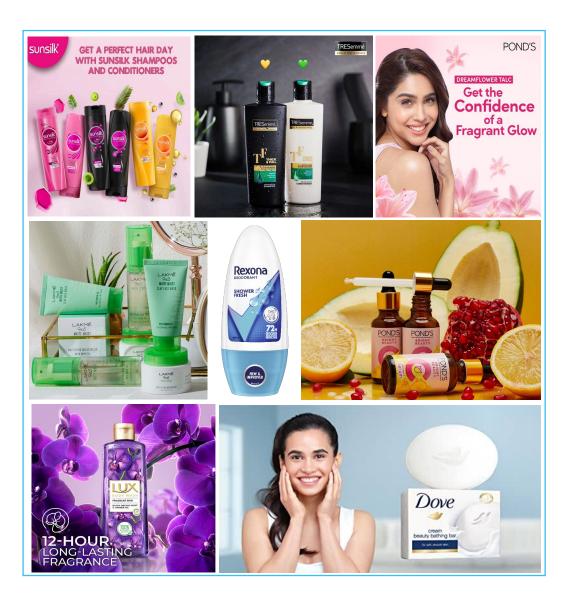
### Home Care: Stellar performance continues



- **Fabric Wash:** High double-digit growth driven by robust performance across the portfolio; volumes grew mid single-digit
  - Liquids continue to outperform led by market development actions
- → Household Care: High double-digit growth with both dishwash and surface cleaners performing well
- Significant input cost inflation across Fabric Wash and Household Care; calibrated pricing actions continue



### BPC: Steady performance, growing ahead of the market

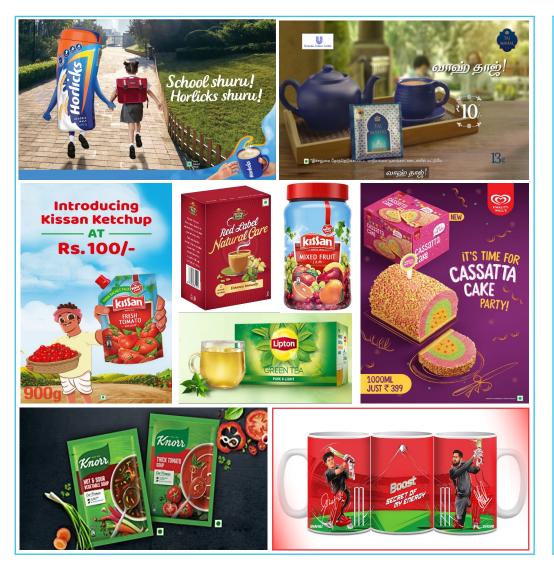


- Skin Cleansing: Strong quarter with double-digit growth driven by pricing. Beauty and premium soaps continue to perform well
- ☐ **Hair Care:** Strong competitive performance; all our brands continue to gain shares
- ☐ Skin Care: Double-digit growth in premium portfolio.

  Glow & Lovely and Talc impacted by market slowdown
- ☐ Color Cosmetics: Soft quarter impacted by COVID Wave-3 and market slowdown in discretionary categories
- ☐ Oral Care: Soft quarter lapping a high base comparator



### F&R: Strong performance on a high-base comparator



- **Beverages:** Tea continued its strong outperformance growing on an exceptionally high base. Coffee delivered double-digit growth
- ☐ Health Food Drinks: Market share and penetration gains continue on the back of focused market development actions and new communications
- **Foods:** High double-digit growth led by Ketchup, Jams and Soups
- ☐ Ice Cream: High double-digit growth, broad based across brands and formats. ICNow continues to gain traction with consumers
  - Exciting range of innovations launched ahead of season

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### MQ'22: Results summary

Rs. Crores

Particulars	MQ'22	MQ'21	Growth
Sales	13,190	11,947	10%
EBITDA	3,245	2,957	10%
EBITDA Margin	24.6%	24.8%	-20 bps
Other Income (Net)	86	100	
Exceptional Items – Credit / (Charge)	58	14	
PBT	3,128	2,822	11%
Tax	801	679	
PAT bei	2,283	2,103	9%
Net Profit	2,327	2,143	9%



### FY'22: Solid all-round performance

Turnover Growth			
Growth			
11%			
3%			
Underlying Volume Growth			

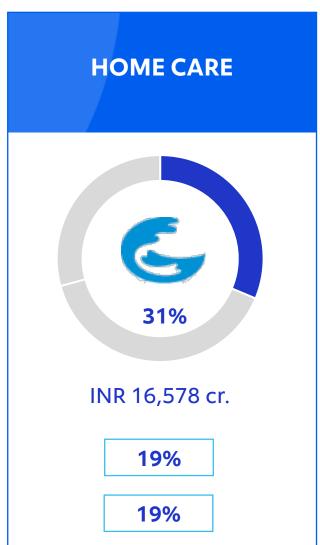


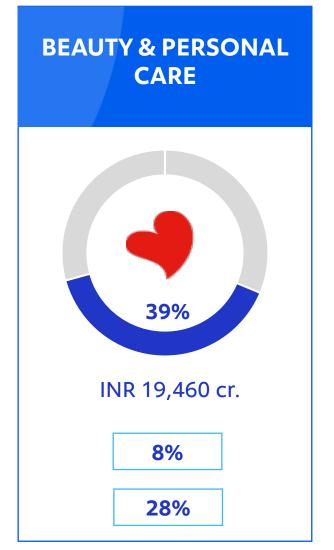


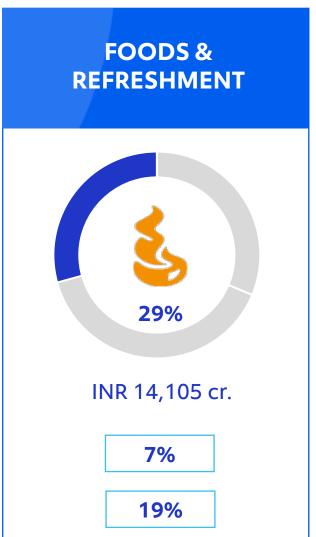




### FY'22: Segmental performance







Sensitivity: Public

Segmental Revenue

Growth

**Segmental Margins** 



### FY'22: Proposed Final Dividend

Particulars	FY'22	FY'21
Dividend per share	34	40.5
Special	-	9.5
Interim	15	14
Final*	19	17
Total Dividend (Rs. Crores)	7,989	9,516



### In summary

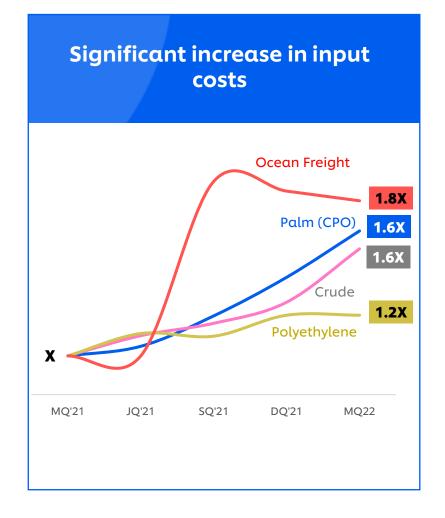
- ☐ FY'22: Robust all-round performance in very challenging circumstances
  - ₹50,336 cr. turnover, double digit topline growth ahead of the market
  - EBITDA margin at 24.8% remains healthy; 11% EPS growth
- ☐ Strengthened our market leadership position
  - Highest market share gains in a decade
  - Comprehensive market share gains in all 3 divisions, price segments and regions
- ☐ Strong momentum on ESG and Digital transformation
- □ Proposed final dividend ₹ 19 per share; Total dividend for the year ₹ 34 per share

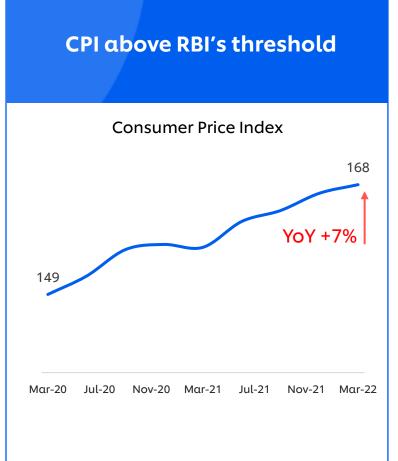
## Outlook

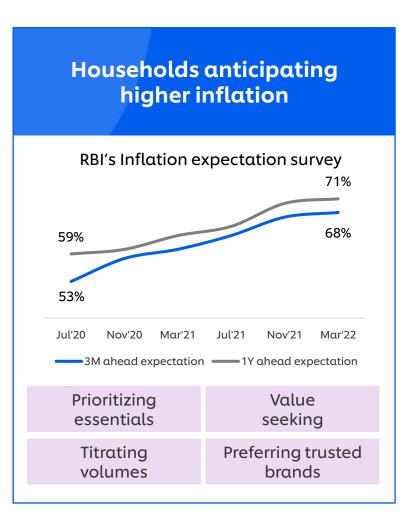




### Operating environment remains challenging

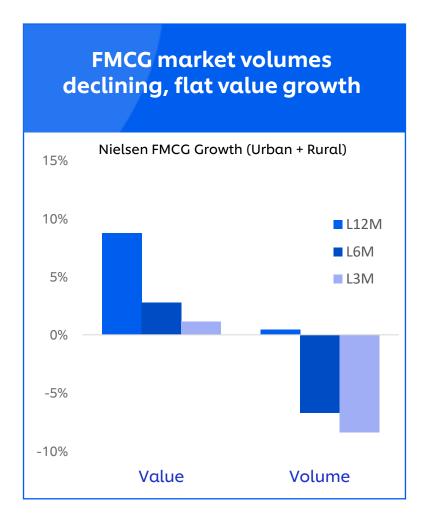


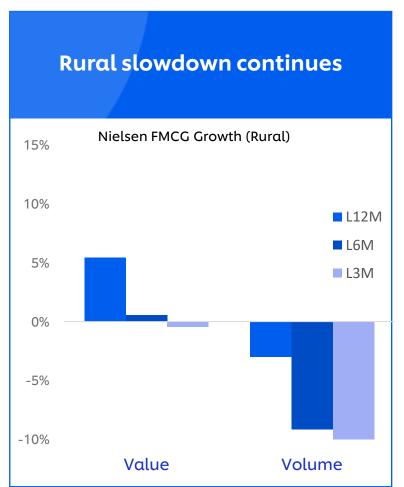


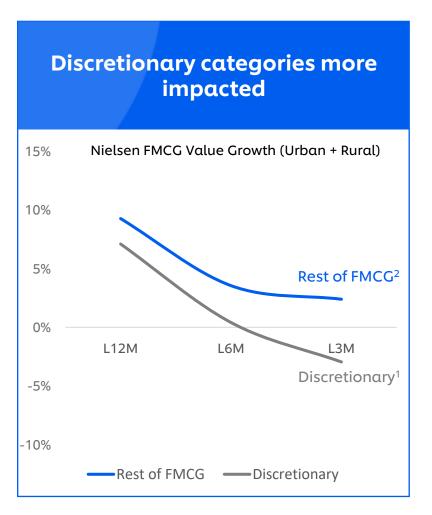




### Slowdown in FMCG market growth





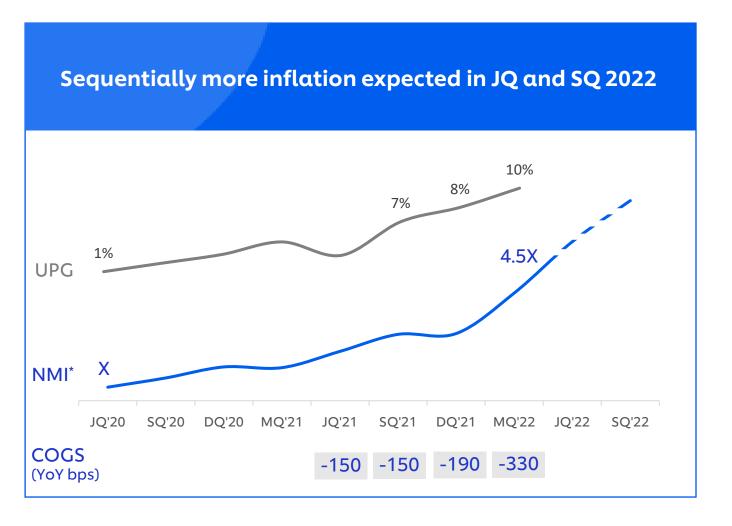


Market growths as per Nielsen Mar'22 update for HUL relevant categories

- 1. Discretionary = Skin Care, Hair Care and HFD categories
- 2. Rest of FMCG = HUL relevant categories Discretionary (refer 1 above)



### Dynamic financial management



### Productivity improvement

- Buying efficiencies
- Sharper choice on investments
- Sweating our assets more
- Operating leverage
- Design to value

### Calibrated pricing actions

- Bridge packs
- Premiumisation opportunities using WiMI principles

<sup>\*</sup>Net Material Inflation = Market Inflation post impacts of buying efficiencies, hedging, product design to value, etc. Sensitivity: Public



### Looking ahead: Near-term

### Challenging operating environment

- Inflation impacting volumes; growth predominantly to be price-led
- Expect more inflation sequentially
  - Savings and calibrated pricing actions to continue
  - Consumer franchise to be protected and strengthened
  - Margins to decline in near-term with increasing price vs cost gap
- □ Strength of our brands and a robust business model will hold us in good stead
  - Consistently outperform FMCG market growth
  - Confident of margin recovery in a phased manner

Our focus remains on delivering Consistent, Competitive, Profitable and Responsible Growth



### Looking ahead: Mid-long term

- ☐ Indian FMCG sector continues to remain very attractive
  - Favorable demographics and rising affluence
  - Low per capita FMCG consumption and penetration
- ☐ Our drivers of value creation
  - Topline growth driven by growing the core ahead of market, premiumisation and market development
  - Modest margin expansion
  - Capital discipline
- ☐ Creating a Purpose-led, Future-fit HUL
  - Delivering ESG Compass Commitments
  - Digital Transformation through Re-imagine HUL

Our focus remains on delivering Consistent, Competitive, Profitable and Responsible Growth



### For more information and updates

### Visit our IR website



### **Awards & Felicitations**



Outstanding company of the year by CNBC



Sustainable factory of the year award by Frost & Sullivan



People first HR
Excellence award



No. 1 Dream company to work for - 2021