Hindustan Unilever Limited, Unilever House, B D Sawant Marg, Chakala, Andheri East, Mumbai 400 099

Tel: +91 (22) 50433000 | Web: www.hul.co.in | CIN: L15140MH1933PLC002030



24th April, 2024

Stock Code BSE: 500696

NSE: HINDUNILVR ISIN: INE030A01027

BSE Limited, Corporate Relationship Department, 2nd Floor, New Trading Wing, Rotunda Building, P.J. Towers, Dalal Street, Mumbai – 400 001 National Stock Exchange of India Ltd Exchange Plaza, 5th Floor, Plot No. C/1, G Block, Bandra – Kurla Complex, Bandra (E), Mumbai – 400 051

Dear Sir/Madam,

## Sub: <u>Disclosure under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015</u>

Pursuant to the Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing herewith a copy of the Investor Presentation on Audited Financial Results of the Company for the quarter and financial year ended 31st March, 2024.

We are also enclosing herewith a copy of a Press Release which will be disseminated shortly. The Press Release is self-explanatory.

Please take the above information on record.

Thanking You.

Yours faithfully,

#### For Hindustan Unilever Limited

DEVOPAM NARENDRA BAJPAI Digitally signed by DEVOPAM NARENDRA BAJPAI Date: 2024.04.24 16:09:39 +05'30'

Dev Bajpai
Executive Director, Legal & Corporate Affairs
and Company Secretary
DIN:00050516 / FCS No: 3354

## Hindustan Unilever Limited

MQ'24 & FY'24 Results

24th April 2024











#### Safe harbour statement

This Release / Communication, except for the historical information, may contain statements, including the words or phrases such as 'expects, anticipates, intends, will, would, undertakes, aims, estimates, contemplates, seeks to, objective, goal, projects, should' and similar expressions or variations of these expressions or negatives of these terms indicating future performance or results, financial or otherwise, which are forward looking statements. These forward looking statements are based on certain expectations, assumptions, anticipated developments and other factors which are not limited to, risk and uncertainties regarding fluctuations in earnings, market growth, intense competition and the pricing environment in the market, consumption level, ability to maintain and manage key customer relationship and supply chain sources and those factors which may affect our ability to implement business strategies successfully, namely changes in regulatory environments, political instability, change in international oil prices and input costs and new or changed priorities of the trade. The Company, therefore, cannot guarantee that the forward-looking statements made herein shall be realised. The Company, based on changes as stated above, may alter, amend, modify or make necessary corrective changes in any manner to any such forward looking statement contained herein or make written or oral forward-looking statements as may be required from time to time on the basis of subsequent developments and events. The Company does not undertake any obligation to update forward looking statements that may be made from time to time by or on behalf of the Company to reflect the events or circumstances after the date hereof.

## **Rohit Jawa**

Chief Executive Officer and Managing Director











## **FY'24: Operating Context**

#### **Subdued consumption trends**



Gradual volume recovery

#### **Commodities deflationary**



Absence of price growth

#### **Uneven weather patterns**



Urban leads growth



## FY'24: Resilient performance in this operating context

Growth

Margins

**Earnings** 

₹59,579 cr.

Turnover

23.8%

**EBITDA % of TO** 

₹ 10,114 cr.

**Net Profit** 

3%

**Underlying Sales Growth** 

**2**%

**Underlying Volume Growth** 

+40 bps

EBITDA vs. FY'23

+430 bps

Gross Margin vs. FY'23

4%

PAT bei Growth vs. FY'23

2%

EPS Growth vs. FY'23



## FY'24: Sustained competitive position



#### **Business Fundamentals**

Penetration (MAT)

> 75%

Business with growing/stable brand power (MAT)

> 75%



## Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



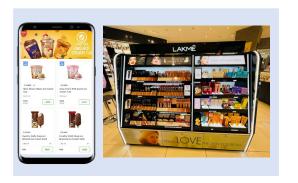
Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



#### **Enabled by distinctive capabilities**







Digital Transformation



Sustainability



Future Fit Talent & Organisation



## Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



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Sustainability





## Our brands are getting bigger and stronger

FY'24 Turnover

₹5000 cr.+





**19** Brands > ₹ 1,000 cr.

₹2000 cr. +





















8 Brands in India's most valued

₹1000 cr. +















Next ₹1000 cr.+





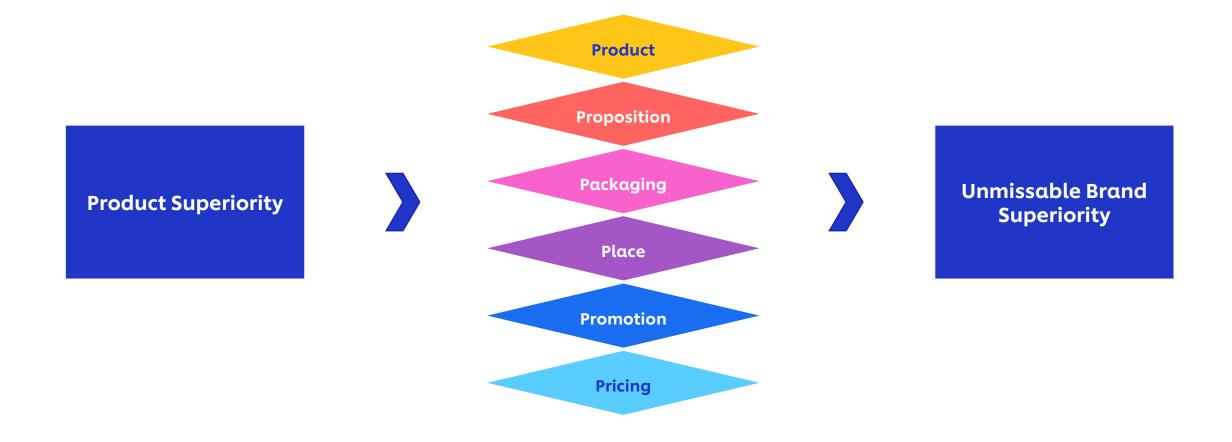


3 Brands moving towards the ₹1,000 cr. club

India's Most Valuable Brands – Kantar BrandZ Report, 2023



## Drive unmissable brand superiority across our portfolio...





## ...as we did with Vim liquid



Double digit volume growth in FY'24

Highest penetration gains in a decade

Market share gains, strengthening our #1 position

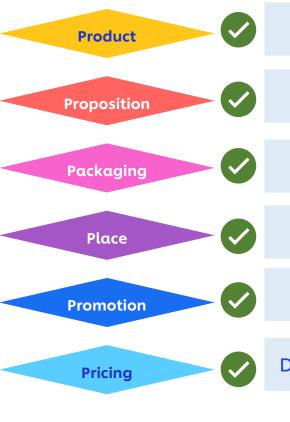


#### ...as we did with Horlicks









WiMI based superior formulation

Strengthening 'Taller, Stronger, Sharper'

Dialing up benefits & nutrition science on the pack

Leveraging Design for Channel to win in MT & E-com

Owning key seasons – Exams and Monsoon

Data driven pricing for higher Net Revenue maximisation

Strong penetration gains during the year

Continued market leadership through market share wins

Highest gainer in brand power within the category



## Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



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Future Fit Talent & Organisation



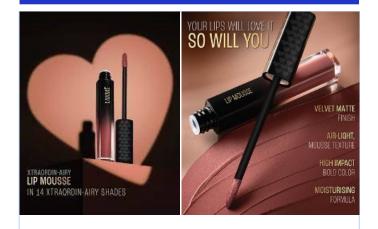
## Disproportionate investments towards Market Making and Premiumisation

#### **Innovations**



>70%
Share of innovation turnover\*\*

#### Media



>75%
Share of incremental media investments\*

#### **Driving Trials**



>45 Mn
Home to Home connects

<sup>\*</sup>In Market development and premiumisation cells compared to total HUL for FY'24

\*\* Market development and premiumisation cells compared to total HUL, Feb MAT



## A proven track record of Market Making and Premiumisation

FY'24 Turnover

₹1000cr+







₹500 -1000cr









₹250 - 500cr













Contributing to 25%+ of total business



## Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



Market Making & Premiumisation



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Leadership in Channels of the Future



#### **Enabled by distinctive capabilities**







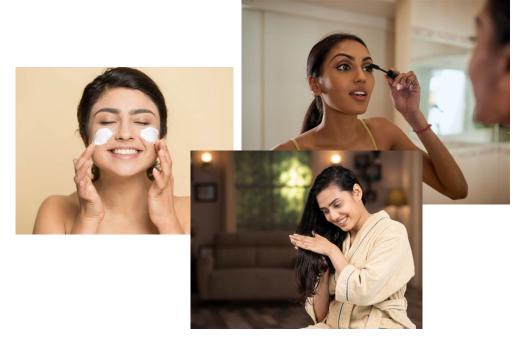


Sustainability





## Market Maker with a history of creating beauty categories



#1

Skin care
Hair care
Color cosmetics

Right to win with a strong portfolio and market leadership in all categories where we participate

























# Building a world class beauty company Contemporizing Masterbrands















# Building a world class beauty company Multi-year bets



Double digit USG

>₹2000 cr. Turnover c. 50% E-com growth

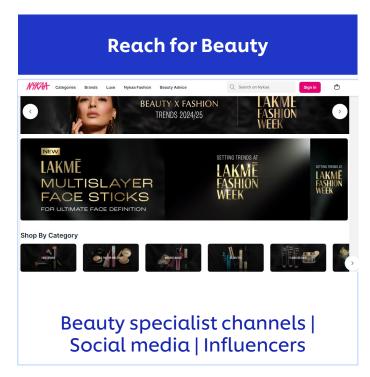
<sup>1.</sup> USG and Turnover for FY'24

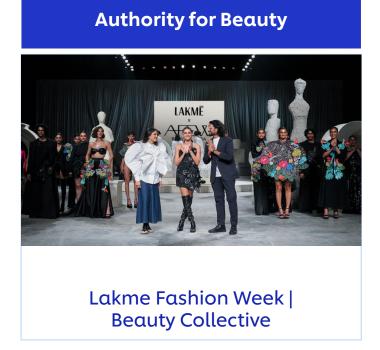
<sup>2.</sup> E-com growth on gross sales value for FY'24



## Building a world class beauty company Embedding Capabilities









## Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



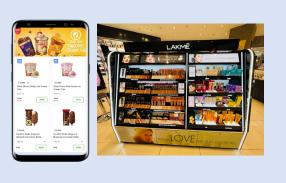
Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



## Leadership in Channels of the Future



#### **Enabled by distinctive capabilities**









Sustainability



Future Fit Talent & Organisation



## **Winning with Customers**

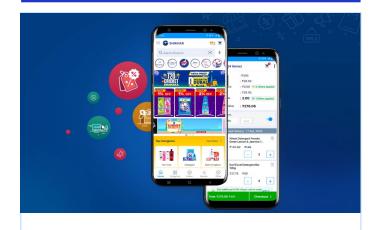
#### **General Trade**



**1.2X** Coverage vs. FY'20

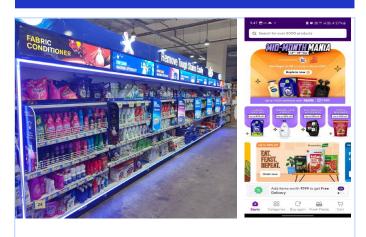
**1.25X** Assortment vs. FY'20

#### Shikhar



**1.3Mn** Stores onboarded

#### Organised Trade



+200 bps On Shelf Availability

+500 bps On-Line Availability



## Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



#### **Enabled by distinctive capabilities**





**Net Productivity** 



Digital Transformation



Sustainability



Future Fit Talent & Organisation



## Transform to Outperform: Key thrusts

Grow the Core through Unmissable Brand Superiority



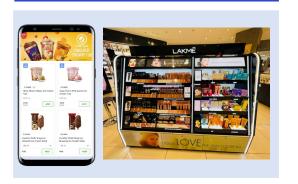
Market Making & Premiumisation



Reshaping Portfolio in High Growth Spaces



Leadership in Channels of the Future



#### **Enabled by distinctive capabilities**





**Net Productivity** 



Digital Transformation



Sustainability



Future Fit Talent & Organisation

## Ritesh Tiwari

Chief Financial Officer













## MQ'24: Results

**Topline** 

**Underlying Sales Growth** 

1%

2%

**Underlying Volume Growth** 

**EBITDA** 

Margin

23.4%

-30 bps

Change YoY

PAT (bei)

**INR** 

2,396 cr.

-3%

**Growth YoY** 

PAT

INR

2,406 cr.

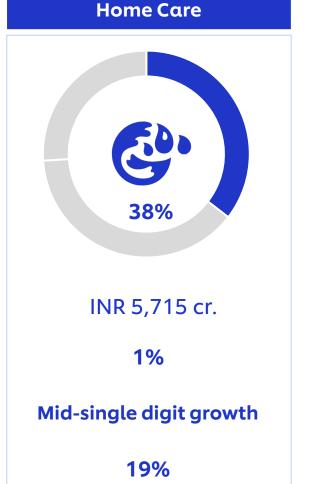
-6%

**Growth YoY** 

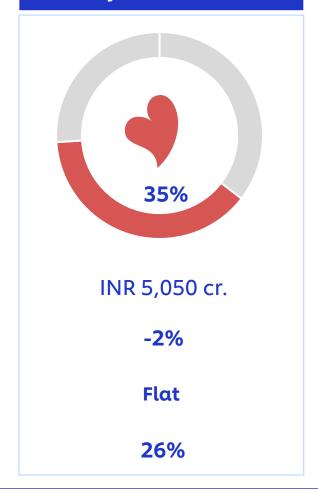


#### **MQ'24: Segmental Performance**

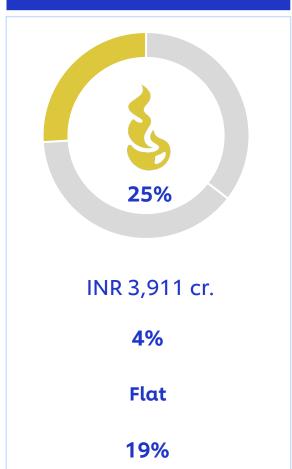




#### **Beauty & Personal Care**



#### **Foods & Refreshment**



**Underlying Sales Growth** 

**Underlying Volume Growth** 

**Segmental Margins** 



#### **HC: Innovations and Activations**





#### **Home Care**

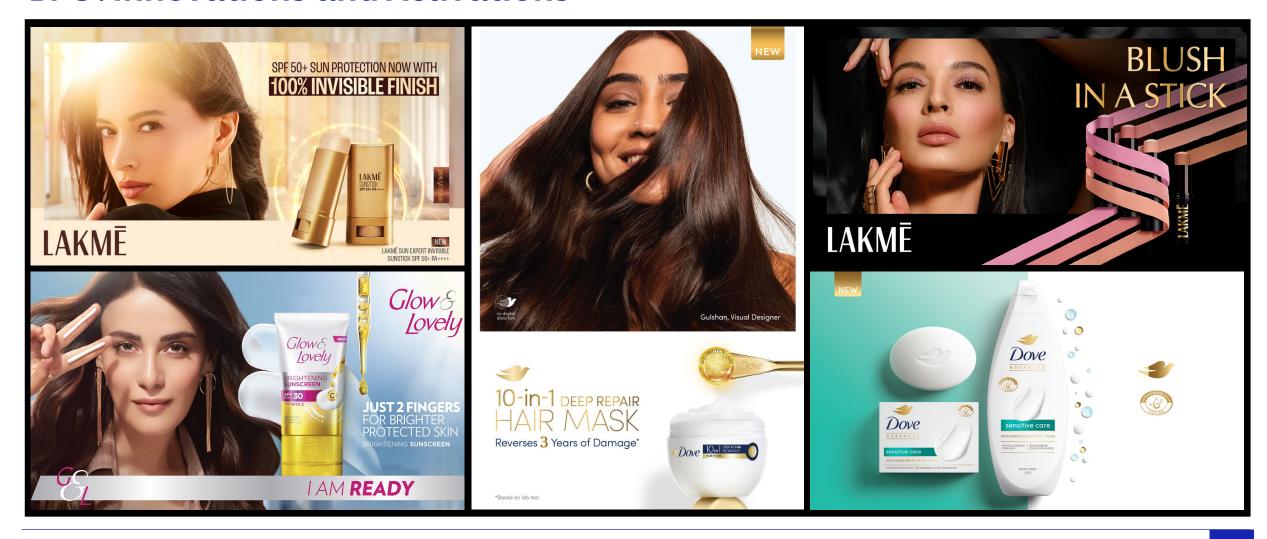
#### Robust volume led performance

- □ Fabric Wash: Mid-single digit volume growth led by premium portfolio.
- Household Care: Volumes grew in mid-single digit led by outperformance in Vim liquid.
- Both categories continue to have negative price growth on account of pricing actions taken during the year





#### **BPC: Innovations and Activations**





## **Beauty and Personal Care**

A story of two parts

**B&W: 4% USG** 

PC:-10% USG

- Hair Care: Volume driven high-single digit growth led by strong performance in Dove and Tresemme. Innovations and future formats continue to lead growth
- Skin Care and Colour Cosmetics: Low-single digit growth with mass skin portfolio declining. Premium skin continues its strong double-digit growth trajectory led by innovations in new demand spaces and formats
- Skin Cleansing: Business declined due to impact of price cuts coupled with drop in volumes in the mass and popular segments. Bodywash continues to do well
  - Oral Care: Double-digit broad-based growth driven by pricing





## **Skin Cleansing**

#### **Actions to improve performance**

- ☐ Corrected price-value equation in mass and popular segments
- ☐ Superior formulation in mass and popular segments
- ☐ Intensifying innovations in premium demand spaces and formats
- ☐ Accelerating channels of the future

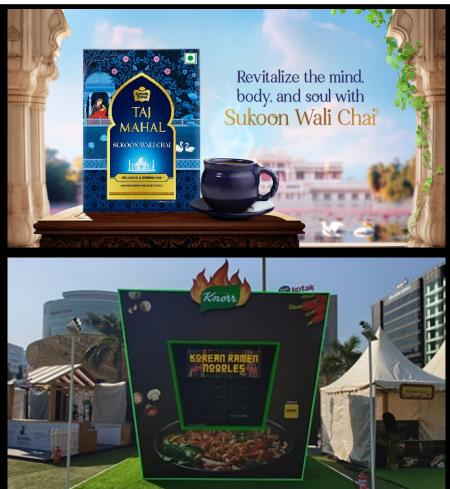




#### F&R: Innovations and Activations









## Knor

#### **Foods & Refreshment**

#### Mid-single digit growth driven by pricing

- **Beverages:** Tea further strengthened value and volume market leadership. Category continued to witness consumers downgrading to loose tea. Coffee grew in double-digits driven by pricing
- ☐ Functional Nutrition Drinks (Horlicks & Boost): Delivered high-single digit growth driven by Plus range. Continue to gain market share and penetration on the back of sustained market development actions
- **Foods:** Mid-single digit growth led by strong performance in Soups and Food Solutions. Mayonnaise and Peanut Butter continue to gain traction with consumers
- ☐ Ice Cream: Volume led double-digit growth. Exciting range of innovations launched for the upcoming season





## EBITDA maintained within a healthy range despite headwinds

EBITDA MQ'24

23.4%

**Gross Margin** 

51.3%

Advertising & Promotion

10.8%

**Employee Benefits &** Other expenses

18.3%

**Other Operating** Income

1.1%

YoY

**Drivers** 

-30 bps

Net Productivity | Mix Improvement

350 bps

improvement

**200 bps** investment

60% increase in Digital Spends

120 bps investment

Capability building Royalty

60 bps headwind

**Termination of GSK** consignment selling



## MQ'24: Results summary

Rs. Crores

Particulars	MQ'24	MQ'23	Growth
Sales	14,693	14,638	1%*
EBITDA	3,435	3,471	-1%
EBITDA Margin	23.4%	23.7%	-30 bps
Other Income (Net)	118	136	
Exceptional Items	-17	80	
PBT	3,247	3,425	-5%
Tax	841	873	
Net Profit	2,406	2,552	-6%
PAT before exceptional items	2,396	2,471	-3%

<sup>\*</sup> Underlying Sales Growth



## FY'24: Results summary

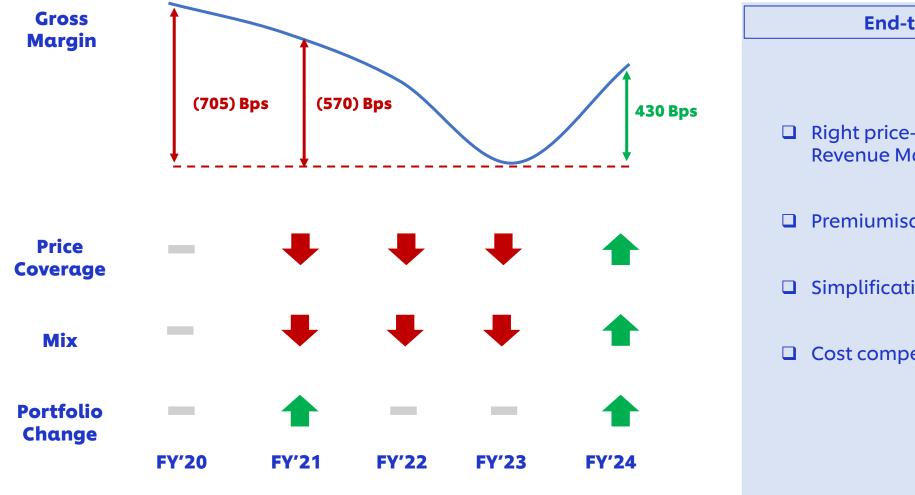
Rs. Crores

Particulars	FY'24	FY'23	Growth
Sales	59,579	58,154	3%*
EBITDA	14,190	13,632	4%
EBITDA Margin	23.8%	23.4%	+40 bps
Other Income (Net)	671	539	
Exceptional Items	-89	-62	
PBT	13,675	13,079	5%
Tax	3,561	3,117	
Net Profit	10,114	9,962	2%
PAT before exceptional items	10,105	9,720	4%

<sup>\*</sup> Underlying Sales Growth



## FY'24: Building back Gross Margin



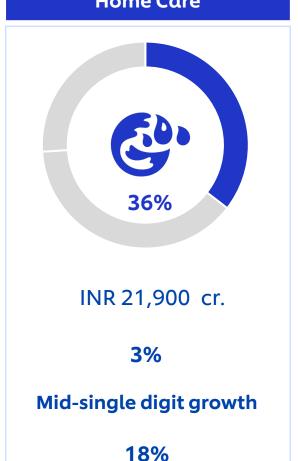
#### **End-to-End Net Productivity**

- Right price-value equation enabled by 'Net Revenue Management'
- Premiumisation led mix improvement
- Simplification and Digital acceleration
- Cost competitiveness

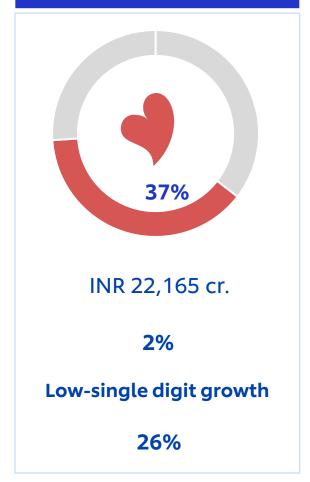


## FY'24: Segmental Performance

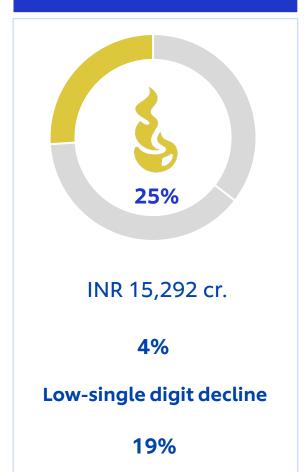
#### Home Care



#### **Beauty & Personal Care**



#### **Foods & Refreshment**



Underlying Sales Growth

**Underlying Volume Growth** 

**Segmental Margins** 



## **FY'24: Proposed Dividend**

Particulars	FY'24	FY'23
Dividend per share	42	39
Interim	18	17
Final	24	22
Total Dividend (Rs. Crores)	9,868	9,163

Dividend is subject to approval by shareholders at the AGM

# Outlook







## Looking ahead: Near Term

#### Outlook

- ☐ FMCG demand to continue improving gradually
- Optimistic of mid-term impact of better monsoons and improving macro-economic indicators
- ☐ Price growth to be low-single digit negative if commodity prices remain where they are

#### **Our priorities**

- □ Focused on driving competitive volume led growth
- ☐ Actions underway to improve Skin Cleansing performance
- ☐ Unlocking fuel for growth and stepping up investments behind our brands and long-term strategic priorities. EBITDA margin to remain at current levels



## Looking ahead: Mid-Long Term

# India & FMCG Opportunity HUL well placed to win Wide and resilient portfolio straddling price-benefit pyramid across categories Rise of affluent households Deep distribution moat Agile, resilient and future-fit supply chain capabilities Under-indexed per-capita FMCG consumption Strong talent pool and enduring culture

# Hindustan Unilever Limited

MQ & FY 2024 Results

24<sup>th</sup> April 2024











#### STANDALONE RESULTS FOR THE QUARTER AND FINANCIAL YEAR ENDED 31st MARCH 2024

FY'24: Underlying Sales Growth 3%, EBITDA up 40 bps, PAT Growth 2% MQ'24: Underlying Sales Growth 1%, Underlying Volume Growth 2%, EBITDA at 23.4%

Mumbai, 24th April 2024: Hindustan Unilever Limited announced its results for the quarter and year ended 31st March 2024.

#### **March Quarter Results**

HUL delivered a resilient performance in MQ'24 with Underlying Sales Growth<sup>1</sup> (USG) of 1%, Underlying Volume Growth<sup>2</sup> (UVG) of 2% and EBITDA margin at 23.4%. Profit After Tax before exceptional items (PAT bei) and Profit After Tax (PAT) declined by 3% and 6% respectively.

#### Home Care: Robust Volume led performance

Home Care grew 1% with mid-single digit UVG. Both Fabric Wash and Household Care grew volumes in mid-single digit driven by strong performance in premium portfolio. The category continued to witness YoY price decline on account of actions taken during the year.

#### Beauty & Personal Care: Flat volumes

Beauty & Personal Care continued to witness premium portfolio growing ahead of the rest. Overall, the segment had a USG of -2% with flat volumes. Hair care delivered volume driven high-single digit growth led by outperformance in Dove and Tresemme. Skin care and colour cosmetics grew in low-single digit. Premium skin care continued its strong double-digit growth trajectory led by innovations in new demand spaces and formats. Skin cleansing declined due to impact of price cuts coupled with drop in volumes in the mass and popular segments while bodywash continued to do well. Oral care saw a double-digit broad based growth driven by pricing. A range of innovations under Lakme cosmetics, sun-care products under Glow and Lovely, Ponds and Lakme skin, and sensitive skin cleansing range by Dove were launched in the quarter.

#### Foods & Refreshment: Mid-single digit growth driven by pricing

Foods & Refreshment had a USG of 4% with flat volume growth. Functional Nutritional Drinks (Horlicks & Boost) delivered high-single digit growth driven by Plus range. Tea continued to strengthen value and volume market leadership. Category continued to witness consumers downgrading to loose tea. Coffee delivered double digit growth driven by pricing. Foods grew in mid-single digit led by strong performance in Soups and Food solutions. Mayonnaise and Peanut Butter continue to gain consumer traction. Ice Cream grew in double digit led by volumes. An exciting range of innovations including Cadbury crackle feast, American nuts and Mango Duet were launched ahead of the upcoming ice-cream season.

#### Building back Gross Margin and stepping up in Advertising & Promotion

Gross Margin improved 350 bps versus MQ'23. We continue to focus on building back our gross margins through improved price coverage, mix and net productivity initiatives. A&P investments increased 200 bps as we continued to step up investments behind our brands. EBITDA at 23.4% declined by 30 bps primarily on account of 60 bps impact from termination of GSK consignment selling arrangement and investments in long term capabilities.

#### Financial Year 2023-24:

Full year turnover was Rs. 59,579 Crores with a USG of 3% and UVG of 2%. EBITDA margin remained healthy at 23.8% with an increase of 40 bps YoY. PAT (bei) and EPS was up 4% and 2% respectively. The Board of Directors have proposed a final dividend of Rs. 24 per share, subject to approval of shareholders at the AGM. Together with interim dividend of Rs. 18 per share, the total dividend for the year amounts to Rs. 42 per share, an increase of 8% vs FY'23.

Rohit Jawa, CEO and Managing Director commented: In FY'24 we delivered a resilient performance with 3% USG and crossed Rs. 10,000 crores Net Profit mark. We remain focused on driving operational excellence and have continued to build back our gross margins whilst stepping up investment in brands and long-term capabilities. Looking forward, I am optimistic of consumer demand gradually improving due to a normal monsoon and better macro-economic indicators.

With rising affluence, under-indexed FMCG consumption and a strong digital infrastructure, I remain very confident of the medium to long-term potential of Indian FMCG sector. To serve the evolving aspirations of Indian consumers, we have embarked on a journey of 'Transform to Outperform'. Our key thrusts of Growing our Core through Unmissable Brand Superiority, Market making and Premiumisation, Re-shaping our portfolio to high growth spaces and Leadership in Channels of future, backed by our distinctive capabilities will enable us to continue winning in the Indian FMCG sector.

- Underlying sales growth (USG) refers to the increase in turnover for the period, excluding any change in turnover resulting from acquisitions, disposal
- Underlying volume growth (UVG) refers to volume growth including the impact of mix of turnover realization of products sold































