

Frequently Asked Questions (FAQs) on Second 100 - Days Campaign – ‘Saksham Niveshak’

Second 100 Days Campaign - Saksham Niveshak Campaign

Organized by: Investor Education and Protection Fund Authority (IEPFA), Ministry of Corporate Affairs (MCA)

Participant: Hindustan Unilever Limited (HUL)

About the Campaign

In response to the IEPFA's communication dated 27th March 2026, Hindustan Unilever Limited is again actively participating in the Second 100-day 'Saksham Niveshak' campaign. The initiative aims to assist shareholders in claiming their unpaid / unclaimed dividends by updating their KYC details to safeguard their investments.

As per IEPF Rules, 2016, if dividends remain unclaimed for a period of seven consecutive years, the dividend amounts, and corresponding base shares (if available) are liable to be transferred to the IEPFA.

The shareholders may further note that the intent of this campaign is to specifically reach out to the shareholders to update their KYC, bank mandates, Nominee and contact information.

Objective of the Campaign

- To encourage timely updates of KYC and nomination details.
- To raise awareness among shareholders regarding unclaimed dividends.
- To enable swift processing of dividend claims and related requests.
- To prevent the transfer of unclaimed amounts to the Investor Education and Protection Fund (IEPF).

Action Required by Shareholders

- Shareholders are advised to update their KYC details with the Registrar and Transfer Agent (RTA) or Depository Participant (DP), and to claim any unpaid dividends lying with the Company. This will help prevent transfer of shares to IEPF.

Frequently asked questions:

Q1. What is the “Saksham Niveshak” campaign?

A 100-day awareness initiative by IEPFA, MCA, to help shareholders to:

- Claim unpaid/unclaimed dividends
- Update KYC and nomination details
- Resolve issues related to unclaimed shares

Q2. What is the duration of the campaign?

This is second 100-Days campaign and the duration is from 1st April, 2026 to 9th July, 2026.

Q3. Who should participate?

Shareholders/claimants who:

- Have not claimed dividends
- Have not updated KYC or nomination details
- Are facing issues with unclaimed shares or dividends already transferred to IEPF

Q4. What are the benefits of participating?

- Ensure timely credit of dividends to your bank account
- Prevent transfer of dividends/shares to IEPF
- Secure investments by dematerializing shares and preventing unauthorized claims

Q5. Is it mandatory to update KYC details to receive dividends?

Yes, as per SEBI Circular dated 23rd June, 2025, it is mandatory for Shareholders to update their KYC details. Dividends on shares are payable only through electronic mode, which means dividends to shareholders whose folios are not KYC compliant, are eligible to get dividends only after updation of KYC details. KYC compliance ensures that the amount is directly credited to the shareholder's bank account.

Q6. From which Financial Years can I claim dividends in this campaign?

As per the provisions of the Companies Act and the Rules framed thereunder, any dividend that remains unpaid/unclaimed for a period of seven years is liable to be transferred to IEPF. Accordingly, any dividend which has remained unpaid/unclaimed during any of the financial years from FY 2018-19 to FY 2025-26 can be claimed under this campaign. Shareholders are requested to claim their unpaid/unclaimed dividends at the earliest to avoid transfer of the same to IEPF.

Q7. Has the Company intimated the Shareholders on the unpaid/unclaimed dividends?

Yes, the Company has sent e-mail to those shareholders whose unpaid/unclaimed dividends are due for transfer to IEPF during the financial year 2026-27. The Company has requested to claim the dividends and also to update KYC, bank mandates and nomination details.

The Company has also published a notice to the shareholders in this regard on Wednesday, 22nd April, 2026 in the below mentioned Newspapers:

1. Business Standard (English) – All India Edition;
2. Navshakti (Marathi) – Maharashtra Edition.

The Company has also sent physical letters to the shareholders at their last available address in the records of the Company.

Q8. What are the consequences if the shareholder does not claim the unpaid/unclaimed dividends?

As per the provisions of Section 125 of the Companies Act, 2013 read with Investor Education and Protection Fund Authority (Accounting, Audit, Transfer and Refund) Rules, 2016, as amended from time to time, if the dividend remains unpaid / unclaimed for a period of seven years, the same needs to be transferred to IEPF. Further, if the dividend remains unpaid / claimed for a period of seven consecutive years, the corresponding base shares also shall be transferred to IEPF.

Q9. How can I get the details of my unpaid/unclaimed dividend?

The shareholder of the Company can get the details of the unpaid / unclaimed dividend from the website at <https://ris.kfintech.com/services/IEPF/IEPFInfo.aspx?q=aTSZ7RA2K7Y%3d>.

Q10. What documents are required for KYC updation for physical shareholders?

- Request letter signed by shareholder(s)
- Self-attested PAN and Aadhaar card
- [Form ISR-1](#) (PAN and KYC details including Postal Address with PIN, Mobile Number, E-mail Address, Bank Account Details and Specimen Signature)
- [Form ISR-2](#) (Bank details, with signature attested by bank)
- Cancelled cheque with printed name / latest bank statement / passbook
- [Form ISR-3](#) (Opting out of Nomination)
- [SH-13](#) (Nomination details)

Q11. Where can I find the required ISR forms for this process?

All ISR Forms are available on the website of the Company and the RTA and can be downloaded from the links given below:

- Website of the Company at [Investor Service Requests | Unilever](#)
- Website of the RTA, KFin Technologies at [Investor Support Center | Kfintech](#)

Q12. What documents are required for KYC update for Demat shareholders?

Any updation of KYC details in respect of shares held in demat form can be done only by the respective Depository Participants (DP). Accordingly, Demat shareholders are advised to update their KYC details by contacting their respective DPs. Once updated, demat shareholders are requested to submit a self-attested copy of the updated CML to the Registrar and Transfer Agent (RTA).

Q13. In case of Joint Holders, whether the documents need to be signed by one holder or all joint holders?

In case of joint holders, all the documents shall be duly signed by all the joint holders.

Q14. How can I submit the documents?

Shareholders can submit the relevant documents in any of the following modes:

Physically: 📍 Registrar & Transfer Agent (RTA) KFin Technologies Limited Unit: Hindustan Unilever Limited Selenium Building, Tower-B, Plot No. 31 & 32, Financial District Nanakramguda, Serilingampally, Hyderabad Rangareddy, Telangana – 500032, India 📞
Toll-Free: 1800-3094-001

Electronically: ✉️ Email from your registered ID to: einward.ris@kfintech.com

Q15. Whom can I contact for assistance?

HUL Corporate Secretarial Team

✉️ Emails:

- Levercare.shareholder@unilever.com
- HUL.CompanySecretary@unilever.com

KFin Technologies Limited

📞 Toll-Free: 1800-309-4001

✉️ Email: einward.ris@kfintech.com

🔔 Final Note

This Campaign serves as an opportunity for the Shareholders to secure their rightful dividends and ensure their investments remain protected.
