

### **Hindustan Unilever Limited**







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# Agenda



Overview

**India Opportunity** 

**HUL - Uniquely Placed** 

**Financials** 

**Strategy and Markets** 

# Agenda



### **Overview**

**India Opportunity** 

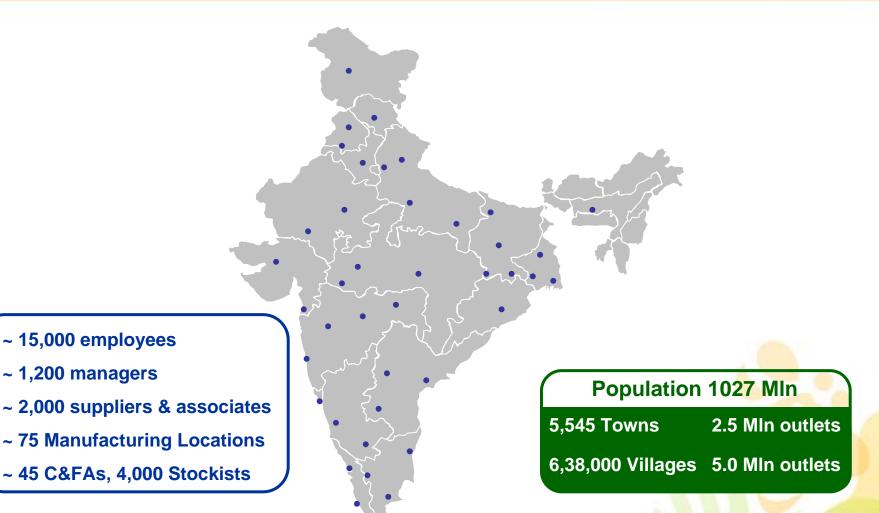
**HUL - Uniquely Placed** 

**Financials** 

**Strategy and Markets** 

## HUL - India's largest FMCG company





<sup>\*</sup> Source:

<sup>(1)</sup> Statistics on India, Total Coverage: AC Nielsen, Census of India 2001

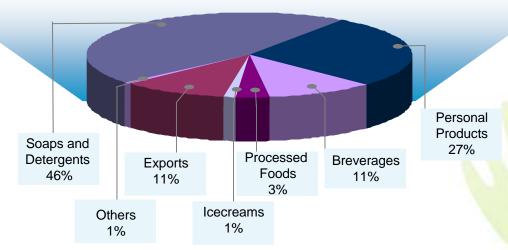
<sup>(2)</sup> Statistics on Market reach : MRUC, Hansa Research - Guide to Indian Markets 2006

### Financial Overview 2006



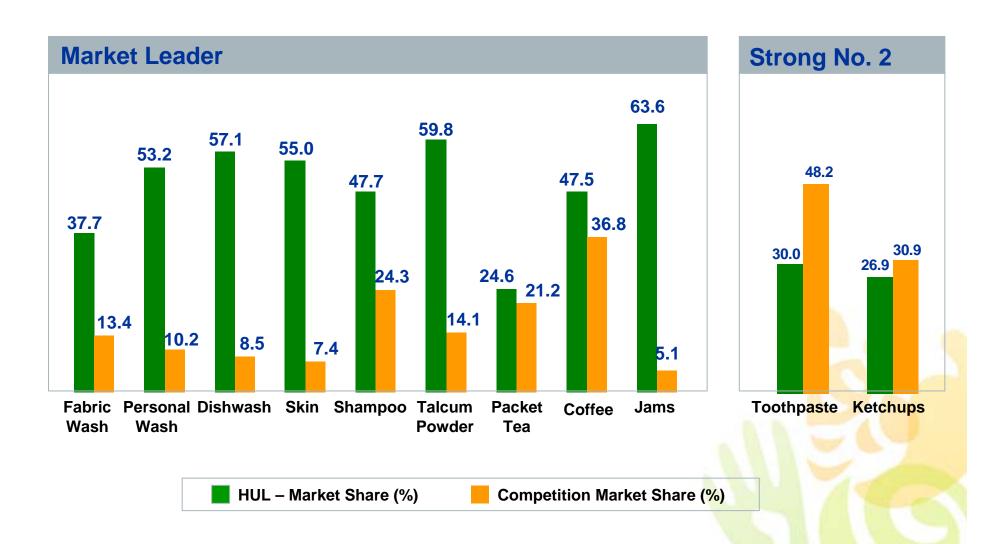
Mn \$

Turnover	2966
EBIT	419
EBIT %	14.1%
PAT (bei)	377
Reported Profit	455
EPS	<b>21c</b>
Operating Cash Flow	365
Market Capitalisation (update)	~11000



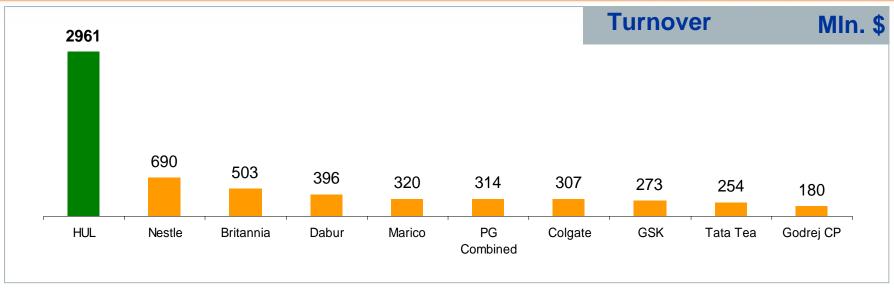
<sup>\*</sup> Figures based on FY2006 Audited Results ++ Market Capitalization as per NSE as on 19th Oct 2007

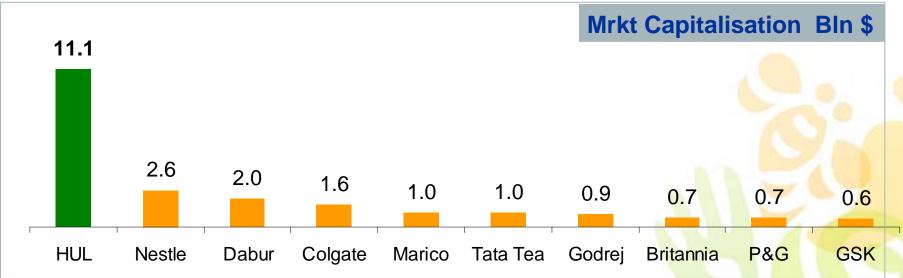
## Leadership across Diverse FMCG Categories



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## HUL – Largest FMCG Company

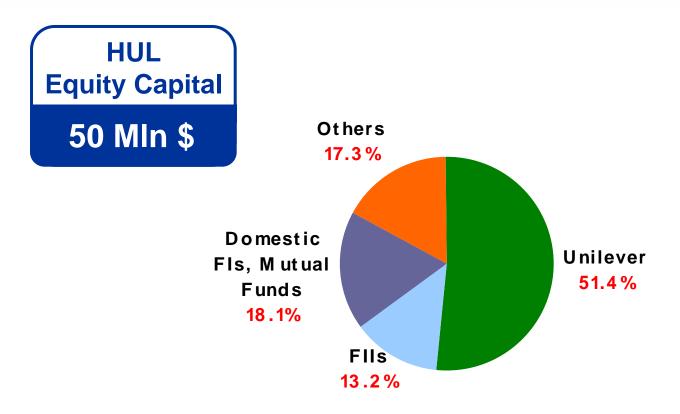




2006 TTM Turnover – Mln \$ Source: Audited Reports and Company Press release P&G Turnover is the combined Turnover of its listed entity together with its estimated turnover of its unlisted entity Market Capitalisation as on 19th Oct 2007

## **HUL Shareholding Pattern**





Market Capitalization ~11 Bln \$

- \* Shareholding pattern as on 30th Sept 2007
- ++ Market Capitalization as on 19th Oct 2007

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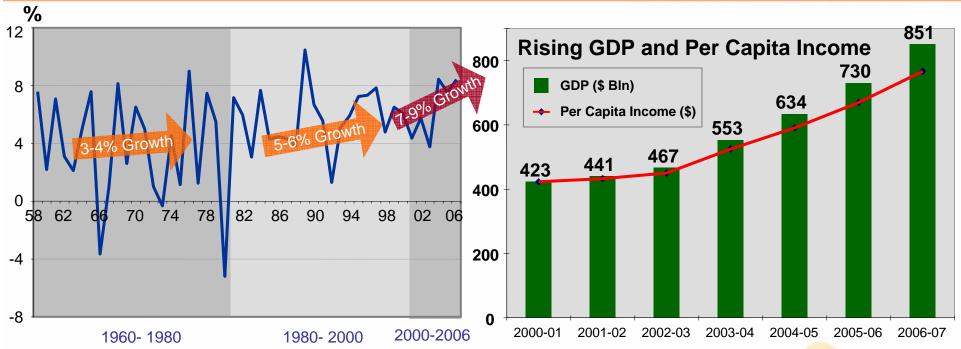
## Opportunities & Challenges



- A buoyant & growing economy
- Increasing per capita income drives FMCG growth
- Current FMCG market Growth
- A changing profile of a differentiated set of consumers
- Opportunity to grow consumption and penetration
- Large scale potential to grow Foods
- Evolving trade structure

### Sustained 8% + Growth



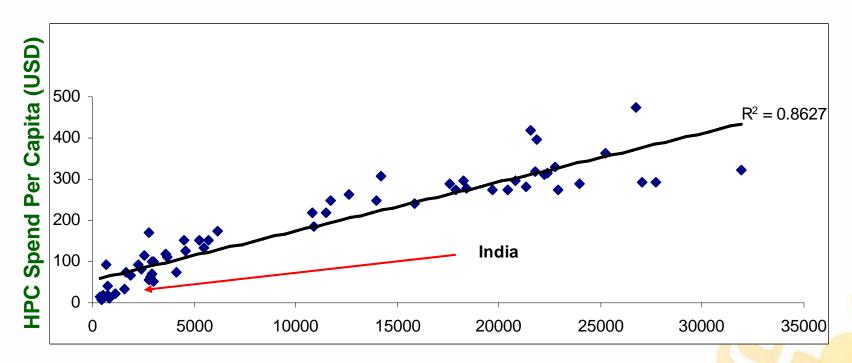


- Growth trend line has significant upward bias
- Per capita Income has doubled in 4 years
- India embarking on an accelerated growth cycle

Source: IMF Website

## Increasing per capita income drives FMCG growth

### Disposable income per capita vs HPC spend per capita



Per Capita disposable Income (USD)

Per capita incomes drive consumption

Source: Euromonitor, Morgan Stanley Research' 2006

### **FMCG Market Growth**

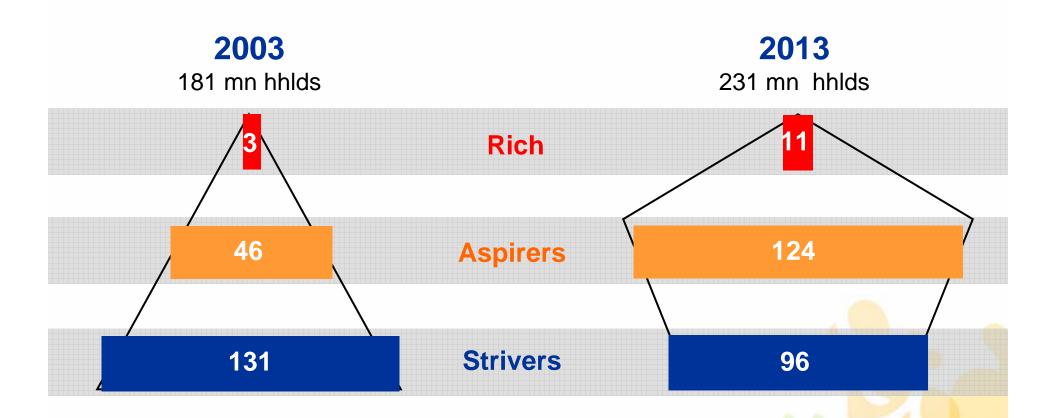


Particulars	2006	YTD 07
Personal Wash	8.4	9.1
Laundry	12.4	8.6
Shampoo	13.1	14.9
Skin	15.0	17.0
Toothpaste	8.8	13.2
HPC	12.1	12.2
Tea	9.1	15.3
Coffee	16.0	6.6
Foods	12.2	18.4
FMCG	12.1	13.4

Source: AC Nielsen Retail Panel

### India - 2013





The shape of India is going to change... from a pyramid to a diamond

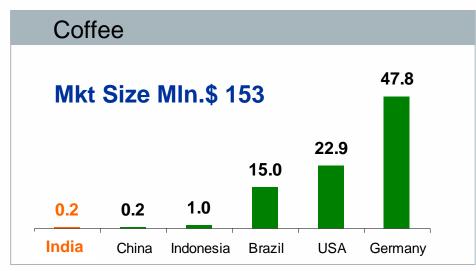
Source: National Council of Agriculture & Economic Research

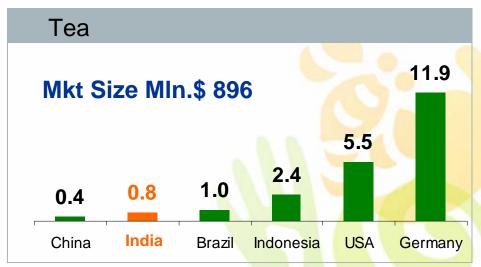
## Opportunity to grow consumption

### Per Capita Consumption (US \$ )





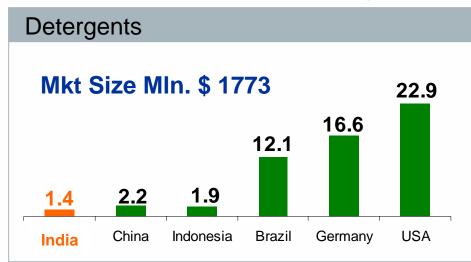


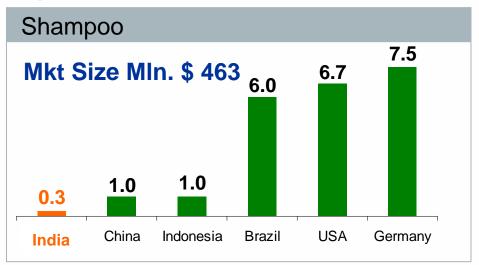


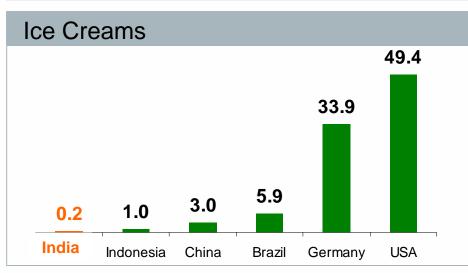
Source: Euromonitor, 2006

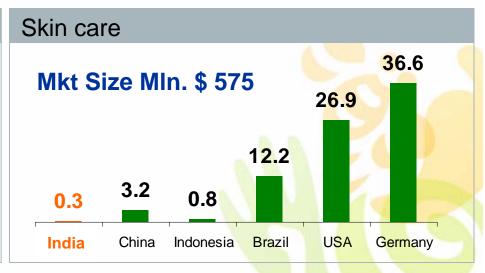
## Opportunity to grow consumption

### Per Capita Consumption (US \$ )









Source: Euromonitor, 2006

### Opportunity to grow penetration

### **Penetration %\***

Category	All India %	Urban %	Rural %
Deodorants	2.1	5.5	0.6
Toothpaste	48.6	74.9	37.6
Skin Cream	22.0	31.5	17.8
Shampoo	38.0	52.1	31.9
Utensil Cleaner	28.0	59.9	14.6
Instant Coffee	6.6	15.5	2.8
Washing Powder	86.1	90.7	84.1
Detergent Bar	88.6	91.4	87.4
Toilet Soap	91.5	97.4	88.9

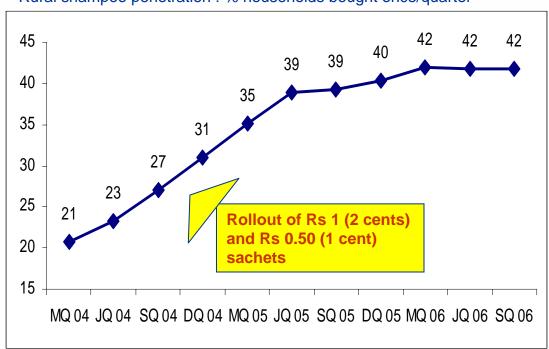
Source: MRUC, Hansa Research - Guide to Indian Markets 2006

<sup>\*</sup>Penetration numbers based on study conducted by Indian Readership Survey, on a sample size of ~250,000 based on usage in 6 months

## Opportunity from Increased Penetration

# Unique innovations & promotions to drive category penetration

Rural shampoo penetration: % households bought once/quarter









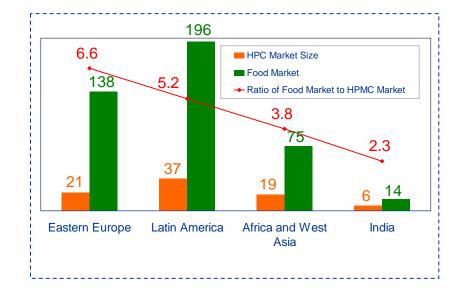


☐ Low price shampoo sachets have helped drive category penetration

### **Foods Oppurtunity....**



- Packaged Food Market \$14Billion
- Largely Urban (80%), rapid historical growth: 13%
- Poised to accelerate:
   Income Elasticity of 1.33



 But bulk of food in India is still consumed fresh... unpackaged



### Modern Trade Customers











#### **Local Retailers**









### **MNC Retailers**























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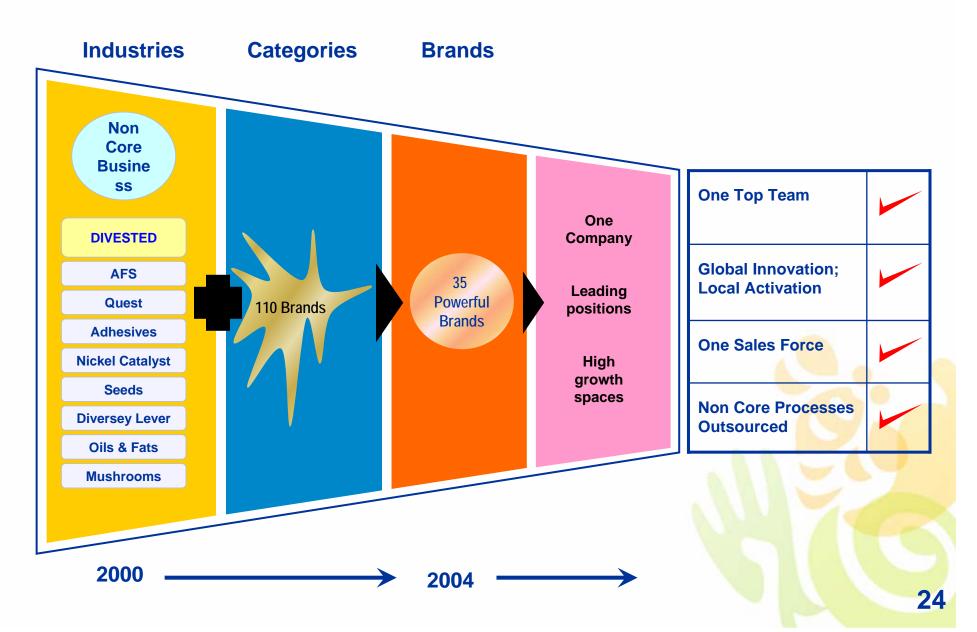
**Strategy and Markets** 

## HUL - Uniquely Positioned to Create Value

- Evolving Strategic Focus
- Track record of building large brands: Unmatched Brand Portfolio
- Innovation and R&D capabilities to straddle the pyramid
- Versatile distribution network
- Strong Corporate Responsibility and Governance
- Strong Local talent base

## **Evolving Strategic Focus**





## Our Large Brands: Unmatched Brand Portfolio



## Innovation and R&D capabilities

Over 500 Unilever scientists, engineers, specialists working on R&D for Developing & Emerging markets, over 250 within India:

India R&D key part of Unilever global R&D set-up

India R&D supports category development plans for – Skin Cleansing & Care, Fabric Cleaning & Conditioning, Household Care, Oral ,Hair, Ice Cream, Beverages, Culinary Products, Staple Food

#### Focus:

Breakthrough product, processes & packaging

Integrated with category business priorities, rooted in local consumer insights

Continuously challenge current cost, product form & functionality, and innovation delivery time paradigms

### Distribution Strength



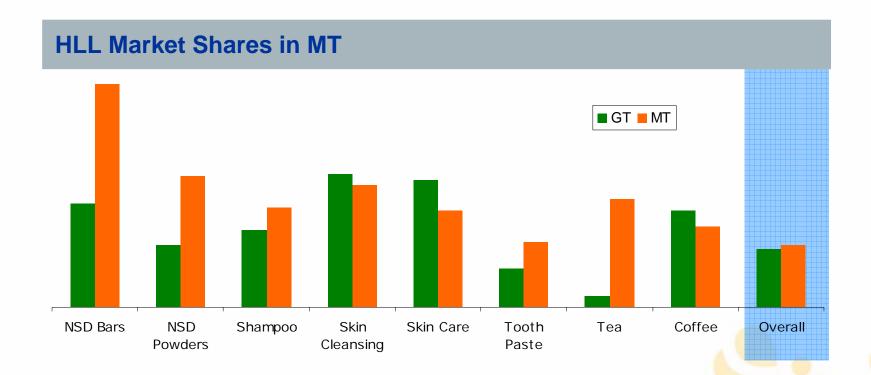
- Direct coverage 1 mln. outlets; Brands reach 6.3 mln. outlets in a country with the highest store density
- Strong IT capability, ability to track sales up to the retail point
- Unique channel based initiatives to target the consumer more effectively
- Portfolio of category and Brands give unique reach in Modern Trade
- Project Shakti, a competitive advantage in Rural India

## **New Channel Initiatives**



Channels	HLL Programs	
Family Grocers	SVS/ FLO	Supervalue S T O R E
Chemist	Unicare	Unicare HEALTH HYGIENE - BEAUTY
Fancy	Beauty zone	Your World of Beauty
Kiosk	K- LINE	
Rural	Superstar & Shakti	Shakti Shakti
Wholesale	Vijeta/ Sambandh	<b>Vijeta</b> :

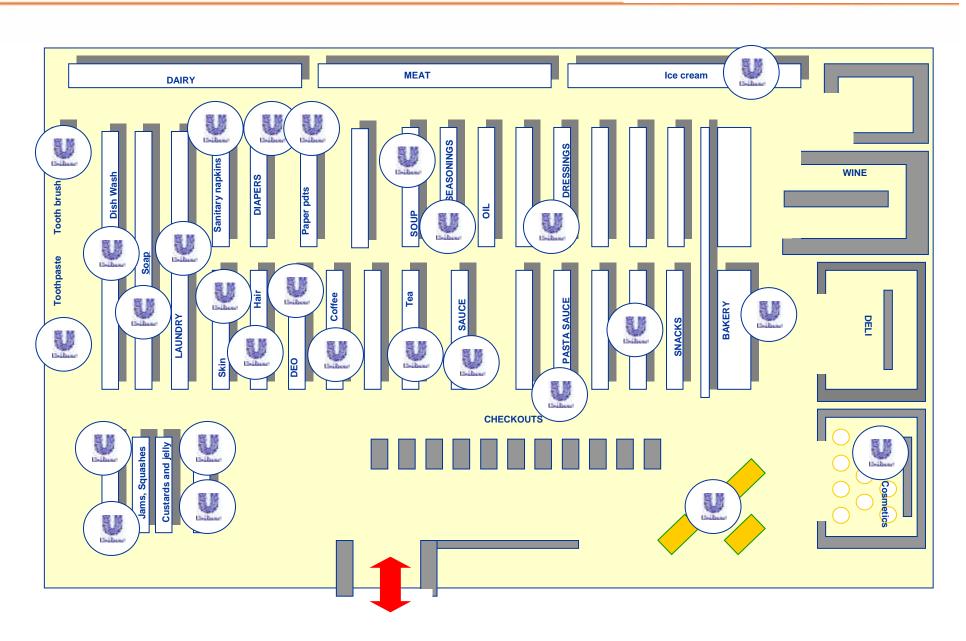
### Organized Retail - A source of Competitive Advantage



HLL MT Market Shares are higher than its GT shares in most categories

Source : Retailer POS Data & AC Nielson Comparison with Top 6 Metros in GT

## What sets us apart - Reaching Shoppers



## Project Shakti- Enabling Direct Rural Reach

- To Reach:
  - Small, scattered settlements and poor infrastructure make distribution difficult
  - Over 500,000 villages not reached directly by Unilever
- To Communicate:
  - Low literacy hampers effectiveness of print media
  - Poor media-reach: 500 million Indians lack TV and radio
- To Influence:
  - Low category penetration, consumption, brand awareness
  - Per capita consumption in Unilever categories is 33% of urban levels

### Shakti



- Shakti builds Unilever's business where the opportunity is brightest and the challenges toughest
  - A win-win business that accelerates community development
- Three Shakti interventions:
  - Shakti entrepreneur; currently ~ 39000 women cover 1,10,000 villages
  - Shakti Vani: one-to-many communication for category growth
  - iShakti: customized interaction with remote consumers
- Impact on community
  - Business and social impact can go together
  - Partnerships with diverse stakeholders











# Corporate Responsibility – Aiding in the Development of the Country



- Project Shakti Empowerment of women through micro-enterprise Opportunity
- Relief and Reconstruction Yashodadham in Gujarat's Kutch district
- Health & Hygiene Lifebouy Swasthya Chetana
- Happy Homes Support through Asha Daan, Ankur, Kappagam

Combining corporate responsibility and business strategies to aid development of rural India



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# **Key Financials**

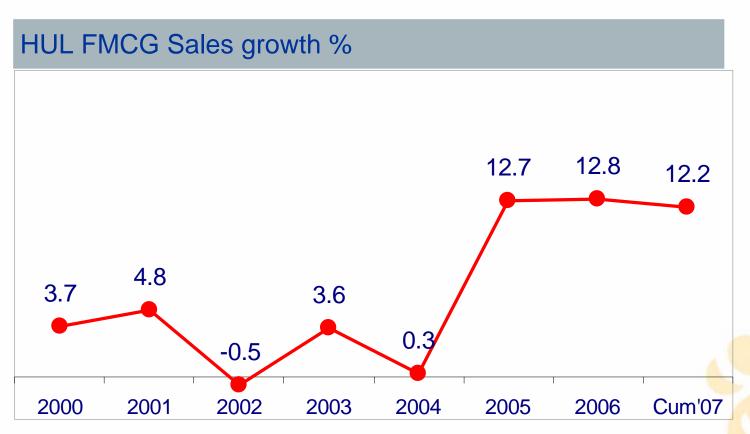


	Cum '07	Cum'06	2006	2005
Reported Growth	12.1	8.7	9.4%	11.4%
Continuing sales growth*	12.4	10.0	10.0%	11.5%
EBIT/ Sales %	13.3	13.0	14.1%	13.3%
EBIT Growth	14.0	22.3	16.2%	1.1%
Operating cash flow*			\$365 Mn	\$489 Mn

<sup>\*</sup> Before restructuring, disposal

## Robust FMCG growth



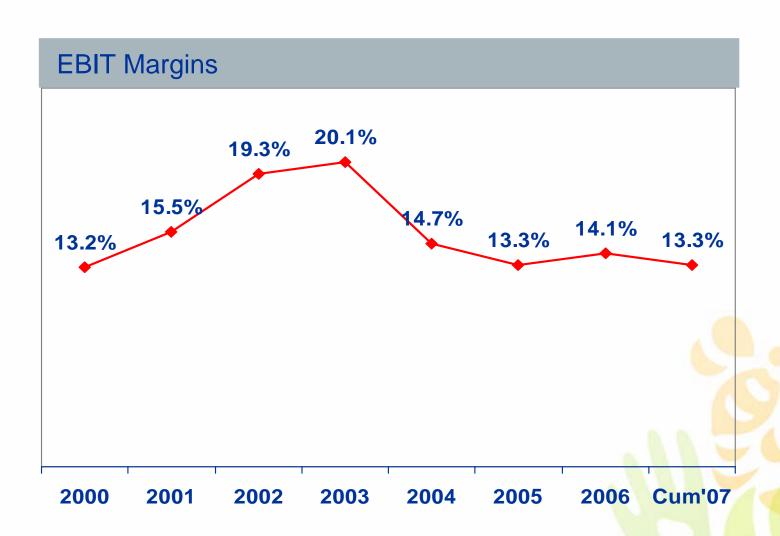


++ HUL has January - December financial year.

As per audited financial statements of the company; accounting as per Indian GAAP; Sales growth is worked out on a continuing basis i.e. after adjusting the base for disposals etc.

### **EBIT Margins**





As per audited financial statements of the company; accounting as per Indian GAAP. Sales for the above calculations is Net sales (Gross Sales- Excise Duty)

# Earnings per Share







As per audited financial statements of the company; accounting as per Indian GAAP Earnings per Share= Net Profit (aei) /No. of Shares

# Dividend per Share

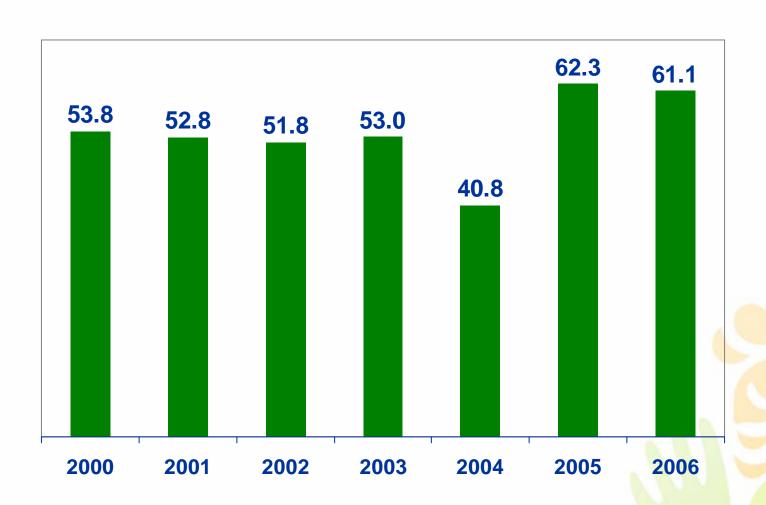


Figures in US \$ cents



# Return On Capital Employed

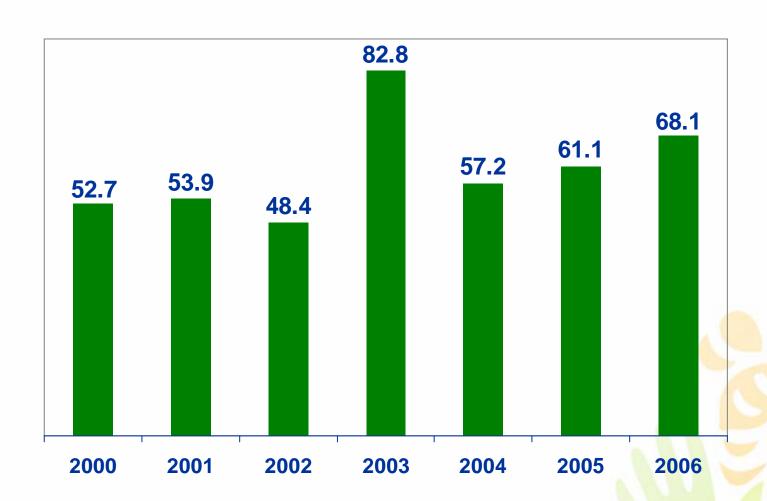




As per audited financial statements of the company; accounting as per Indian GAAP ROCE= EBIT/Closing Capital Employed

#### Return On Net Worth





As per audited financial statements of the company; accounting as per Indian GAAP ROCE= Net Profit (aei) / Closing Net Worth

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**Strategy and Markets** 

## Strategy



- Grow the Core ahead of Market
- Build on competitive advantage across the supply chain
- Implement new business strategy for Foods & Water
- Acquire and Retain Talent

#### Personal Wash



Context

Category penetration - 92%; per capita consumption - \$ 0.6 p.a. Market growth - 8 %; Large market, low consumption levels (~1/7<sup>th</sup> of Brazil), a high potential for up-trading

Toilet Soaps	Current
Market Size	\$ 1496 Mln.
HUL Share	54.0%
No.2 Share	10.0%



Our Strategy To straddle the pyramid and move consumers up to more aspirational brands. Grow share by growing ahead of the Market

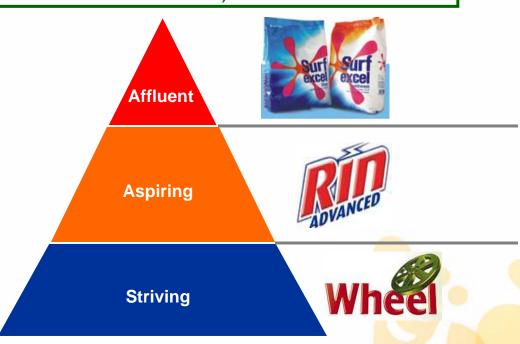
#### Laundry



Context

Category penetration - 87%; per capita consumption -\$ 1.4 p.a. Market growth - 8 % Well penetrated market; Low consumption levels (~1/10th that of Brazil)

Laundry	Current
Market Size	\$ 1773 Mln.
HUL Share	37.8%
No.2 Share	13.5%



Our Strategy Work the pyramid; Grow profitably ahead of the market; Regain profitability through judicious price increases and cost effectiveness programmes

#### Hair care



Context

Category penetration - 38%; per capita consumption - \$ 0.3 p.a. Market growth - 13 % Largely untapped market unmet consumer needs

Shampoo	Current
Market Size	\$ 463 Mln.
HUL Share	47.5%
No.2 Share	24.8%



Our Strategy Work the Pyramid; convert non users & increase penetration; upgrade the existing users to aspirational brands

#### Skin care



Context

Category penetration -22%; per capita consumption - \$ 0.3 p.a. Market growth - 16 % Category with potential for accelerated growth

Skin	Current
Market Size	\$ 575 Mln.
HUL Share	55.1%
No.2 Share	7.5%



Our Strategy Grow the Top End market using Unilever's International Expertise; build Ponds as a Face care brand and Vaseline as a H & B brand; drive penetration and consumption using "Fair & Lovely"

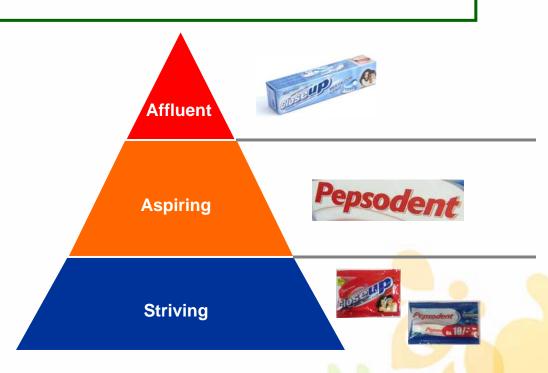
### Toothpaste



Context

Category penetration- 49%; per capita consumption - \$ 0.6 p.a.; Market growth - 12%

Toothpaste	Current
Market Size	\$ 592 Mln.
HUL Share	30.0%
No.1 Share	48.2%



Our Strategy Grow with market with the our brands Close Up on freshness platform and Pepsodent on family & health platform

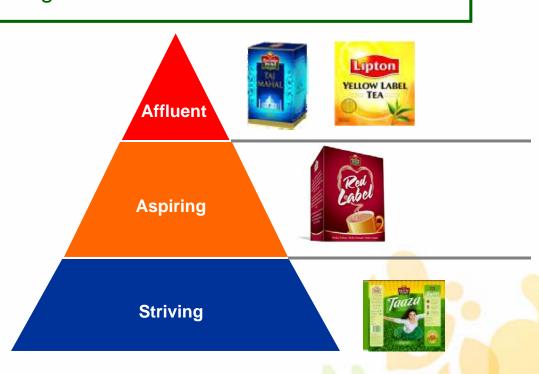
#### Tea



Context

Well penetrated category, 2/3rd of Tea consumed is Loose Tea/local form; Market growth – 17%

Packet Tea	Current
Market Size	\$ 896 Mln.
<b>HUL Share</b>	24.3%
No.2 Share	20.7%



Our Strategy

Presence across the pyramid; drive up-trading of consumers; Convert loose tea drinkers to packet tea consumers;

#### Coffee



Context

Coffee is emerging as a lifestyle beverage in the country with proliferation of Cafes and premium value add coffee formats Market Growth – 4%

Toothpaste	Current
Market Size	\$ 153 Mln.
HUL Share	46.9%
No.2 Share	37.7%



Our Strategy Format led innovation to drive penetration & consumption. Introduction of Low unit packs to drive penetration and adoption by the masses

#### **Processed Foods**



Context

Highly under-penetrated category; bulk of the consumption is still unpackaged







Processed Foods	Current
Market Size	\$ 14 Bln.
HUL Presence	Ketchups, Soups. Squash, Jams, Atta and Salt
Market Share	No. 1 or 2







Implement the foods strategy; Use of Unilever know how to cater to local tastes; Enter new exciting markets within the processed foods space

#### Water



**Context** 

~ 220 Mln Households, where safe drinking water in short supply

Proposition: 'as safe as boiled water' without hassles of boiling no harmful virus, bacteria, parasites, pesticides

Works without electricity & piped water

Business model based on sale of consumables

Affordable price: Cost of Unit - ~\$ 40; Cost of battery - \$ 7

Being Rolled out across key towns and urban areas

10000 strong sales force by 2008





COST
220 liters of pure water for \$ 1

Our Strategy Build brand image leadership & strong consumer relationship through effective communication; secure ongoing sale of consumables

# Key Innovations/Activations – Cum SQ'07





LUX Pinkful, Crystal Shine, Breeze Herbal and Lifebouy Skin gaurd

#### Laundry



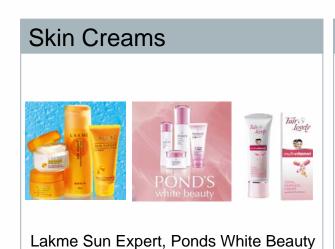


Rin Advanced, Sunlight





# Key Innovations/Activations – Cum '07



range, FAL Relaunch

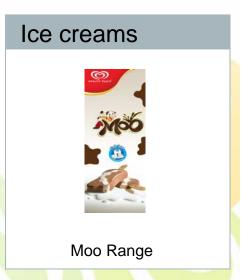












## Summary



- Focus on growing the core ahead of the Market
- Leverage the impact on the consumer from the growing Indian Economy
- Successfully implement the Foods strategy
- Build momentum to the Water Business
- Build on competitive capabilities across business system
- Manage Cost pressure effectively to improve margins
- Strong commitment to governance and CSR

