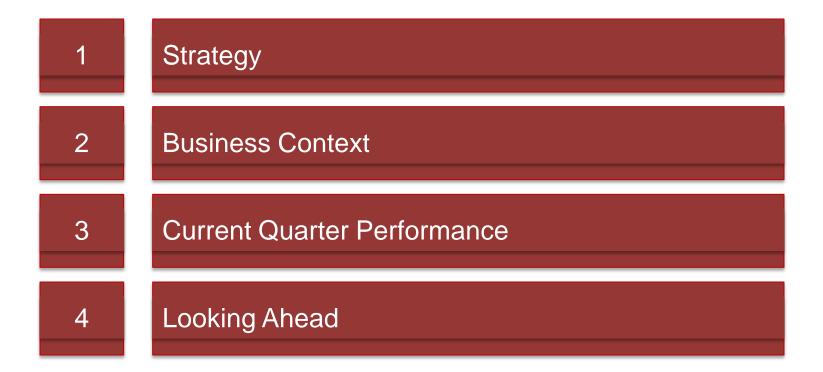
JQ'14 Results Presentation – July 28, 2014



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Agenda

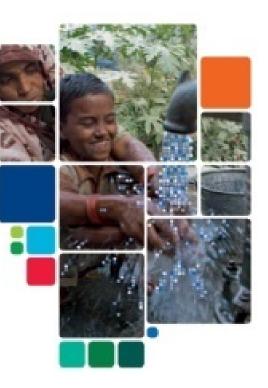


Clear and Compelling Strategy

Strategic framework

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Sustainable Living Plan



Consistent Growth Competitive Growth Profitable Growth Responsible Growth

Goals

JQ 2014 – Context Business environment remains challenging

\rightarrow Further slowdown in market growth (volume & value) across categories

- Premium segments & discretionary categories still remain soft
- \rightarrow Input costs firm, up on y-o-y basis
- → Competitive activity remains high despite lower media intensity



Input costs firm *Up year-on-year basis*



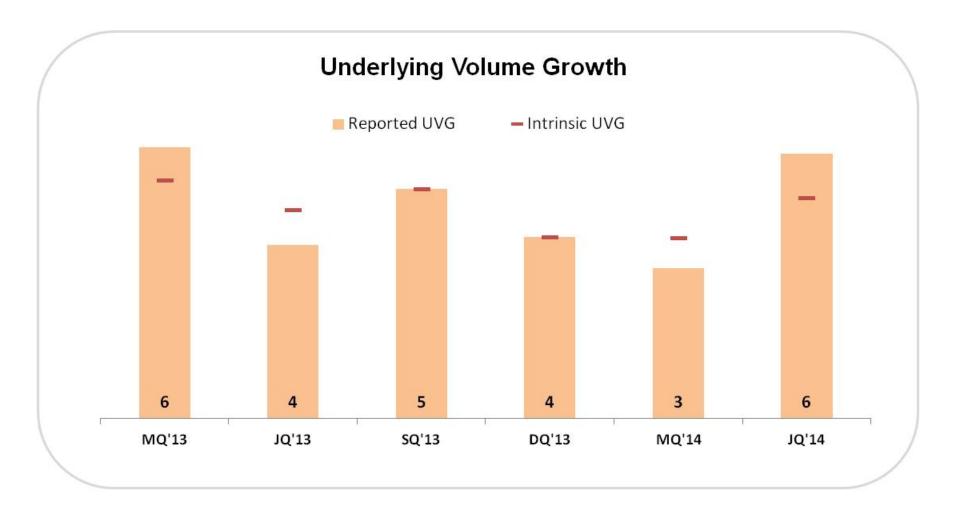
\rightarrow Domestic Consumer business grows by 13%, ahead of market

• 6% underlying volume growth

→ Operating profit (PBIT) at Rs.1250 crores, up 23%; margin expands +130 bps

- COGS higher by 60 bps; led by input cost inflation
- Employee cost includes one time credit of Rs. 32 crores (~45 bps) for pension corpus adjustment
- Competitive spends maintained; A&P up Rs. 55 crores (6%); 12.5% of sales (-80 bps)
- Other expenditure down 20 bps through operating efficiencies
- \rightarrow PAT (bei) at Rs. 1020 crores, up 15%
- \rightarrow Net Profit at Rs. 1057 crores, up 4%
 - Growth impacted by exceptional items high property sales and tax credit in base quarter

Healthy volume growth in a slowing market



Double digit growth across all segments

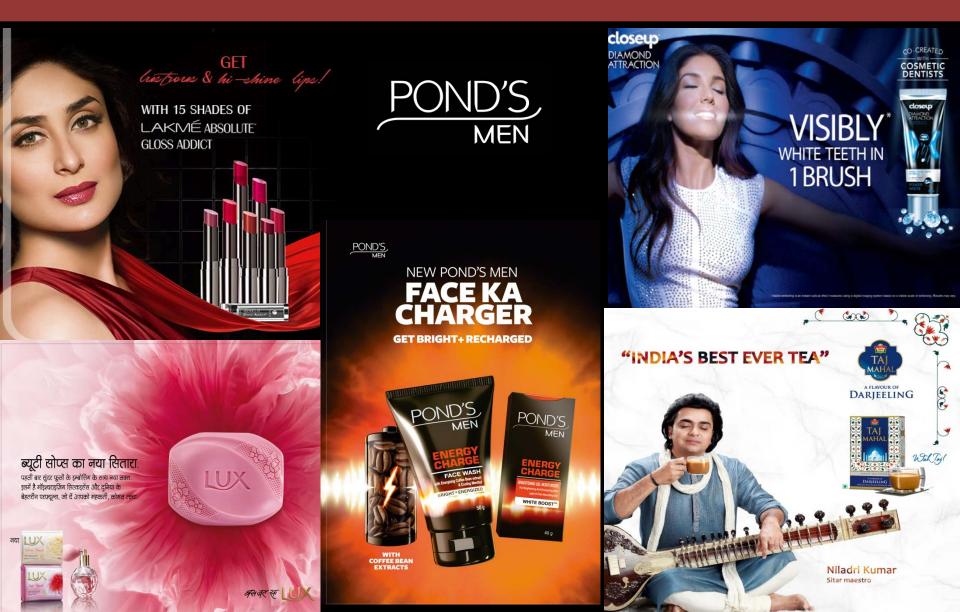
Sales growth %

Soaps & Detergents	13
Personal Products	15
Beverages	10
Packaged Foods	18

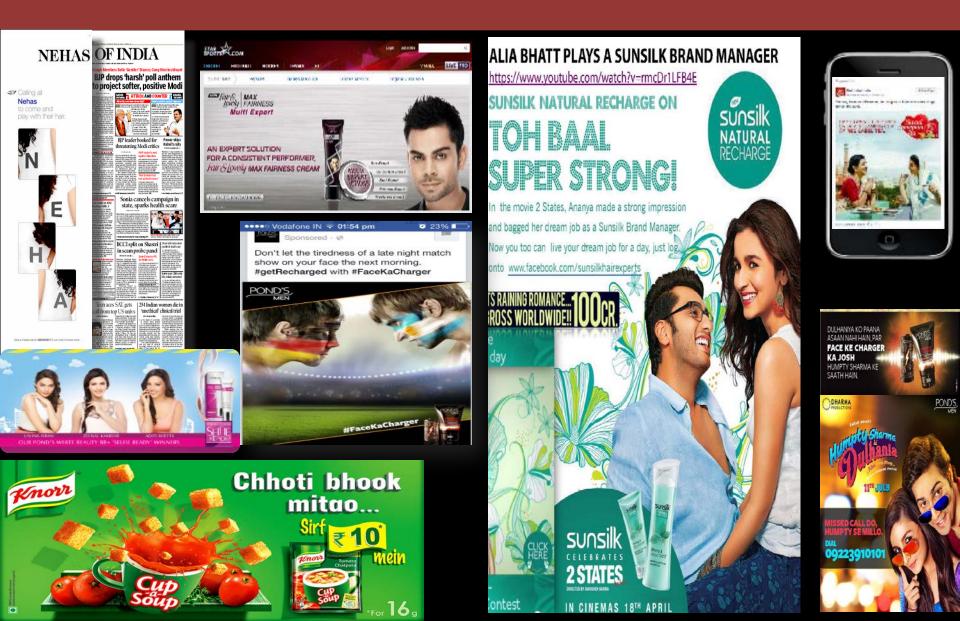
Domestic Consumer grows at 13%

CATEGORY HIGHLIGHTS

Winning with Brands Continued focus on innovations



Winning with Brands Impactful 360 activation



Skin Cleansing *Double digit growth*







- \rightarrow Dove leads category performance
- → Pears, Lux, Liril, Hamam and Lifebuoy deliver double digit growth
 - Lux re-launched with improved product sensorials and aesthetics
- → Step up in price growth; judicious pricing and cost savings to manage input cost inflation
- \rightarrow Liquids perform well led by Lifebuoy handwash

Home Care Double digit growth led by the premium segment







→ Laundry

- Surf delivers one of its strongest quarters
- Rin accelerates across both powders and bars
- Wheel growth improves post re-launch
- Comfort continues to do well and lead market development
- → Household Care
 - Double digit growth led by robust performance on Vim

Skin Care Double digit growth in a challenging market



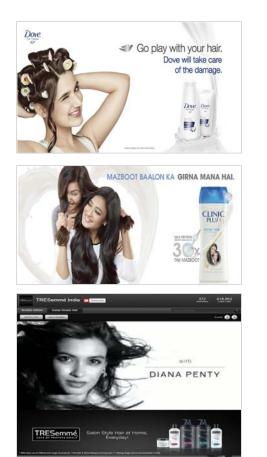






- \rightarrow FAL, Ponds and Lakme deliver double digit growth
 - FAL continues to build momentum post relaunch
 - Pond's growth led by premium skin lightening and talc
 - Lakme buoyed by CC cream and Perfect Radiance range
- \rightarrow Launch of Pond's Men range (Moisturizer + Facewash)
- \rightarrow Facial cleansing portfolio sustains strong broad based growth

Hair Care *Volume led double digit growth*



\rightarrow Shampoos deliver another quarter of strong performance

- Dove performance accelerates
- Clinic Plus continues to do well; TRESemmé making good progress
- Broad-based growth across formats; sachets grow faster
- \rightarrow Conditioners market development sustained

Oral Care *Continued investments to sustain competitiveness*



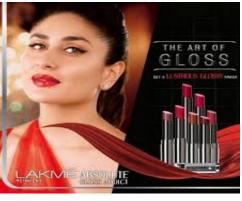
\rightarrow Close Up delivers double digit growth

- Core re-launched; 'Diamond Attraction ' introduced
- Small packs leading growth



 \rightarrow Pepsodent recovery underway

Color Cosmetics Innovation led double digit growth





- \rightarrow Lakme sustains strong growth led by premium make up
 - 9 to 5 and 'eyeconic' doing very well
 - Exciting launch of the Lakme Absolute Gloss Addict range
- \rightarrow Elle 18 delivers another robust performance

Beverages *Double digit growth in Tea and Coffee*







\rightarrow Tea growth led by strong volumes

- Driven by strengthened brands & sharper in-market activation
- Green tea delivers another good quarter; continued focus on market development
- Premium offering 'Taj A Flavor of Darjeeling' launched
- Tea price growth fades
- \rightarrow Coffee growth steps up; Bru Gold sustains momentum

Packaged Foods Double digit growth in Kissan, Knorr & Kwality Walls







\rightarrow Kissan sustains strong growth momentum

- Driven by impactful market development
- \rightarrow Knorr growth led by Soups; Instant Soups more than double
 - Driving product experience and trial generation
- \rightarrow Kwality Walls and Magnum deliver a strong quarter
 - Sharper in-market execution during extended summer season

Pureit *Double digit growth in a challenging durables market*





- \rightarrow Pureit continues to strengthen its category leadership
- \rightarrow Growth driven by the premium end
 - Pureit Ultima (RO + UV) well received
- → Modern Trade and Pureit Perfect Stores lead growth

JQ 2014 *Results summary*

			Rs Crores
Particulars	JQ'13	JQ'14	Growth %
Net Sales*	6,687	7,571	13
PBIT	1019	1,250	23
PBIT margin (%)	15.2	16.5	130 bps
PAT bei	885	1020	15
Net Profit	1019	1057	4

* Domestic Consumer grows at 13%

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JQ 2014 PBIT to Net Profit

Rs Crores

Particulars	JQ'13	JQ'14	Growth %
PBIT	1019	1250	23
Add : Other Income	177	202	
Less : Finance Costs	6	6	
Exceptional Items – Credit / (Charge)	106	40	
PBT	1296	1485	15
Less : Tax	(277)	(428)	
Net Profit	1019	1057	4

- Other income includes
 - Interest, dividend and net gain on sale of other non trade current investments of Rs. 88 crores (JQ'13: Rs. 80 crores)
 - Net gain on sale of non current investments Rs. 106 crores (JQ'13 : Rs. 73 crores)
 - Interest on income tax refunds of Rs. 8 crores (JQ'13: Rs. 24 crores).
- Employee benefit expenses include a one-time credit of Rs. 32 crores for un-utilized pension corpus adjustment
- Exceptional items include profit on sale of surplus properties of Rs. 40 crores (JQ'13: Rs. 106 crores)
- Taxation includes net write back of excess tax provisions of earlier years of Rs. 11 crores (JQ'13: Rs. 64 crores)
- Effective tax rate for the quarter is 29.5% (JQ'13: 25.6%)

JQ 2014 *Results summary*

Competitive and profitable growth sustained

- 13% Domestic Consumer growth, ahead of market
 - o 6% underlying volume growth (transport strike impact in base quarter)
- PBIT margin expands +130 bps
 - Inflation impact, competitive A&P spend, one time pension credit, operating efficiencies

Looking ahead

- → Continued headwinds market growth, consumer spending and inflation
- \rightarrow Positive on the medium-long term outlook for FMCG
- \rightarrow Strategy unchanged
 - Manage the business for long term growth
 - Consistent, Competitive, Profitable, Responsible Growth
 - Invest to strengthen the core and lead development of emerging categories
- → HUL well positioned : Brands, Capabilities, Talent

For more information & updates

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